

İç Kalite Kontrole Bilimsel Bakış: Etkinlikleri, Sınırlılıkları

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ve ClinLab Laboratuvarı*



Tarihçe

- **İstatistiksel kalite kontrol (SQC) 1920, Bell Telephone Laboratories.**
- **Levey ve Jennings kontrol kartı (1950),**
- **Farklı kontrol düzeyleri Henry ve Segalove (1952),**
- **Spesifik kontrol serumlarının kullanımı Freier and Rausch (1958) and**
- **Westgard ve ark kuralları (1981)**
- **Normallaerin ortalaması, Hoffmann ve Waid (1965),**
- **Hematolojide hareketli ortalama, Bull (1973),**
- **Delta kontrol, Nosanchuk, Gottmann (1974),**
- **Anyon gap, Witte (1975)**
- **Cembrowski uygulamaları (1988)**

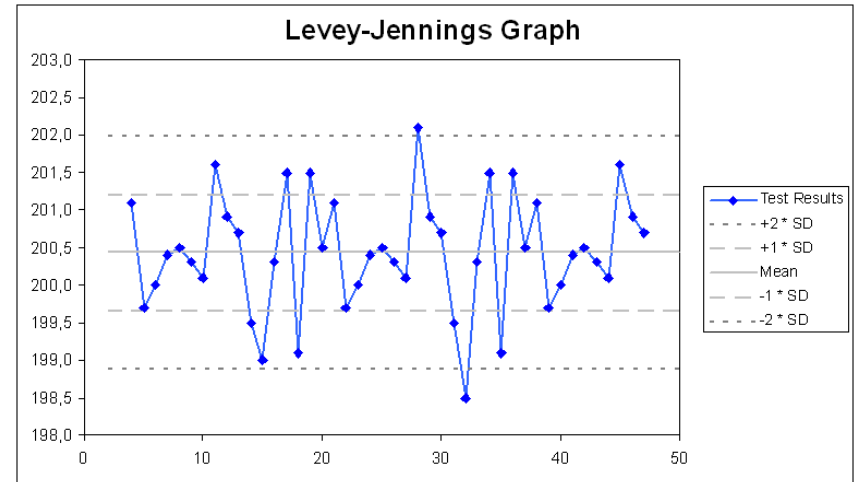




Fig.10 A picture of Prof. George Cembrowski from the web site of the University of Alberta, Canada. Cembrowski is a clinical pathologist and he is specialized in biochemistry, statistics and medical informatics. He has been very effective in the documentation of many statistical quality control methods in collaboration with Westgard and other researchers. He has worked extensively on the moving average theory, as well as the "average of normals", the anion gap, Bull's algorithm and the selection of control methods. He has also worked on external quality assessment, where he suggested specific rules for the detection of systematic errors. He has authored dozens of articles on quality control and other subjects, and he has co-authored (with R. Neill Carey) the book Laboratory Quality Management: Qc and Qa (1989).



Fig.11. A picture of Prof. James Westgard from the web site of the University of Wisconsin, USA. Until he retired, Westgard was a clinical chemist and a professor of clinical pathology at the medical school of the University of Wisconsin. Today he is the most famous researcher on quality control for automated analyzers. He has worked mostly on computer simulations, the Decision Limit Cusum chart, power functions, quality rules for the Levey-Jennings chart (multirule method), the Operational Process Specifications Charts, method validation, and the Six Sigma theory. He has



Fig.13. A picture of Prof. Curtis Parvin from the web site of the University of St. Lewis, USA. Parvin is a biostatistician and specialist in medical informatics and teaches these subjects at the University of Saint Lewis in Washington. He has contributed significantly to the theoretic documentation of power functions and other statistical issues concerning quality control in clinical chemistry.



Fig.14. A picture of Prof. Callum Fraser from the biographical article in Clinical Chemistry. Fraser is a professor of clinical chemistry at the Universities of Saint Andrews and Dundee in Scotland. He has authored papers on many subjects, most of which are about quality control. He is one of the pioneers of the theory of "quality specifications" in the field of clinical chemistry, with significant work on equations and charts which use biological variances as a basic parameter for the selection of the most suitable quality control method.



Figure 16. A picture of Dr. Carmen Ricós from James Westgard's web site. Ricós studied pharmacology at the University of Barcelona and works today in the biochemistry laboratory of the Vall d' Hebron Hospital in Barcelona. She has written many articles on the internal and external quality assessment in clinical laboratories, and is a member of quality committees for many international organizations. She is known especially for her initiative in concentrating biological variances for all substances measured at medical laboratories. These tables are used extensively today in the determination of quality specifications.

Standardizasyon ..

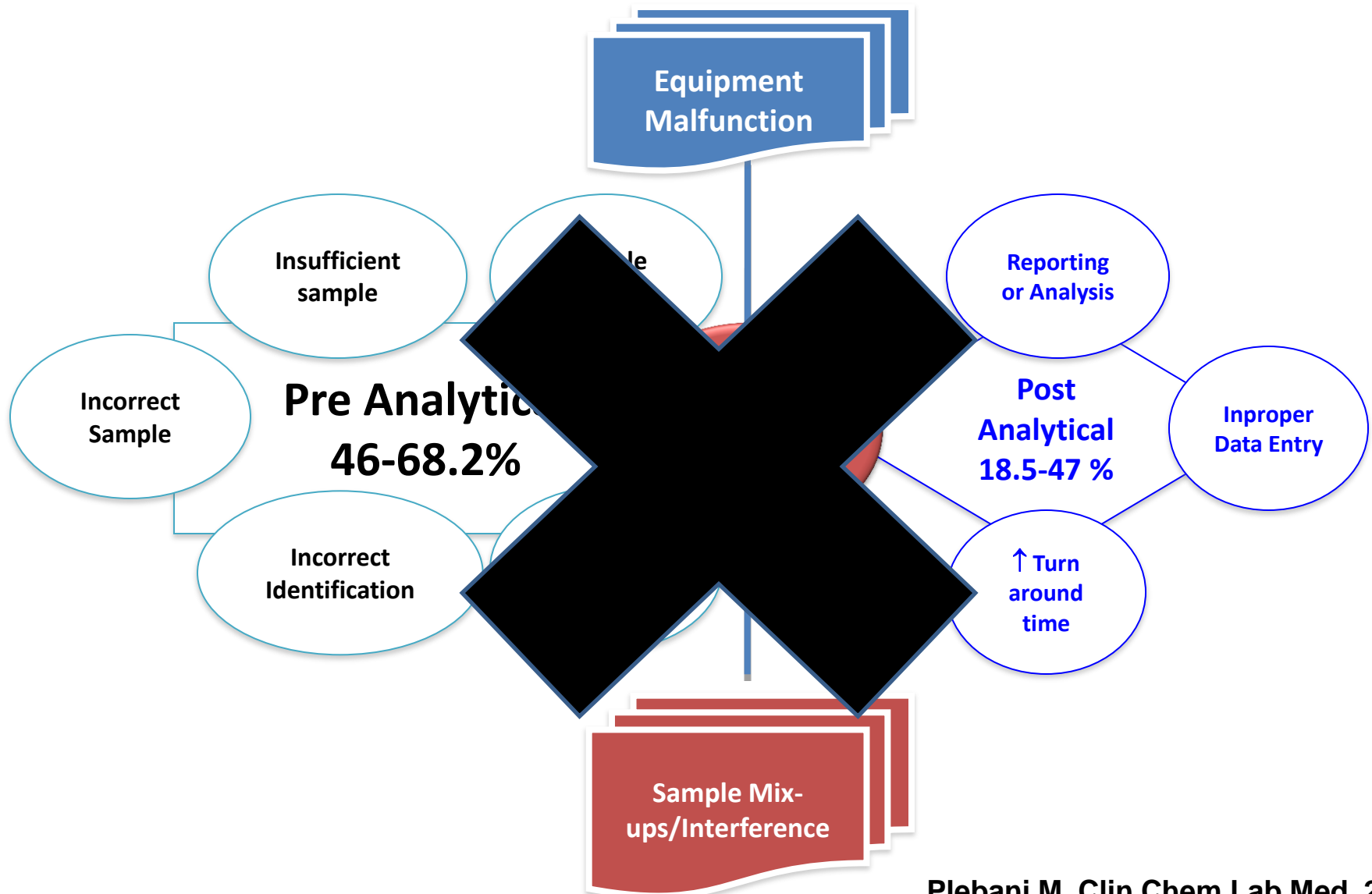
..... zaman, mekan ve metot farklılıklarına rağmen ölçümler arasında uyumun garanti altına alınmasıdır

Nasıl yapılacak

1. Uygunsuzlukların ve varyasyonların azaltılması
2. Uygun bir standarta göre ölçümlerin uygunluğunun sağlanması

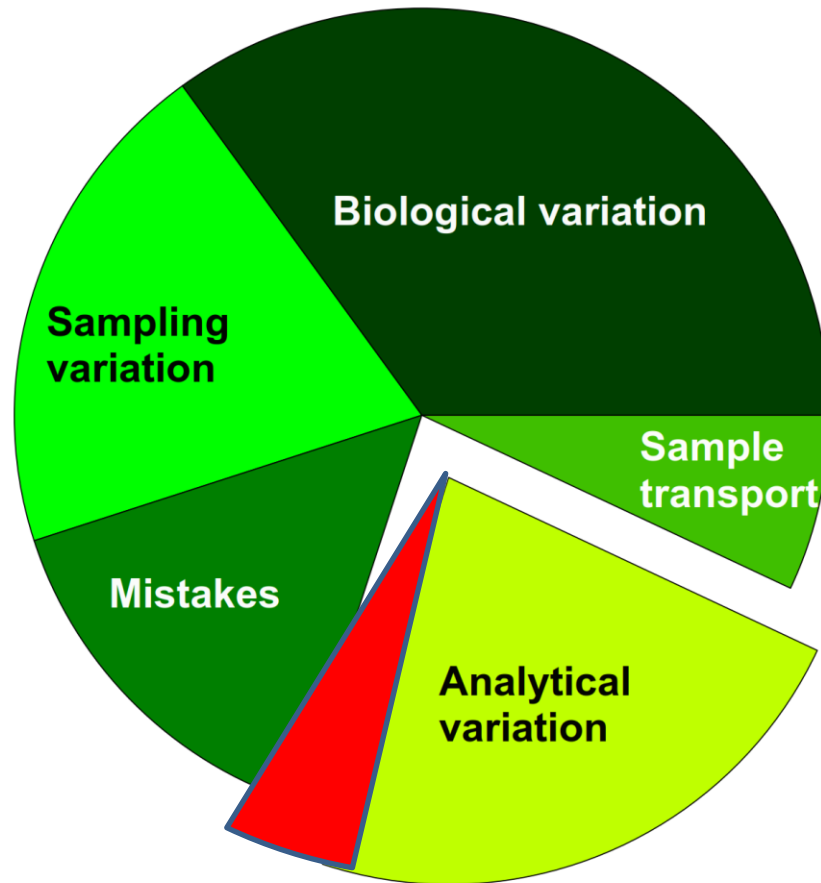


Errors in clinical laboratories



Plebani M. Clin Chem Lab Med, 2006.
Kalra J. Clin Biochem, 2004

Daha Gerçekçi bir yaklaşım ile Test sonuçlarının değişimleri



Standardizasyonu etkileyen temel problemlerden biriside analitik problemler?

– Kalibrasyon Bias

farklı ve non-commutable kalibratör, lotlar arası varyasyon

– Tekrarlanabilirlik problemi

– Saptama limitleri

(LOD,LOB,LOQ)

– İnterferanslara yatkınlık

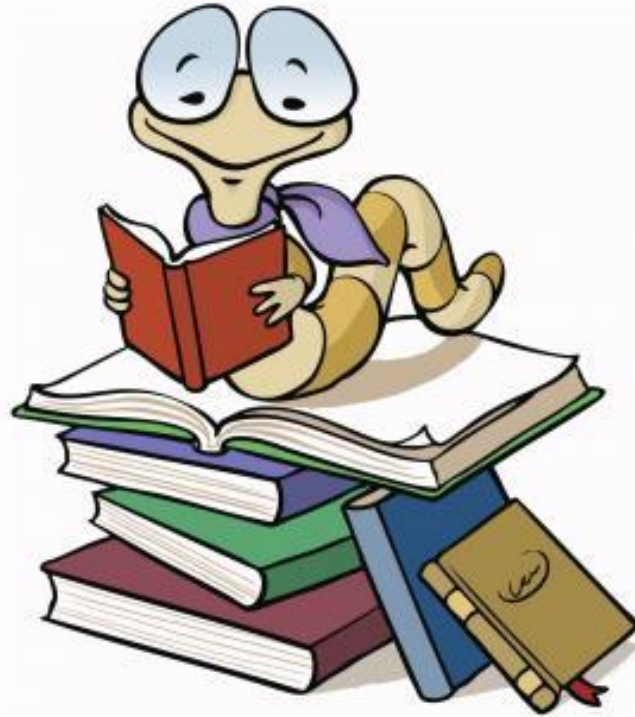
hemoliz, ilaç, HAMA gibi

– Diğerleri

Personel, Ekipman, tedarikçi, çevre vs



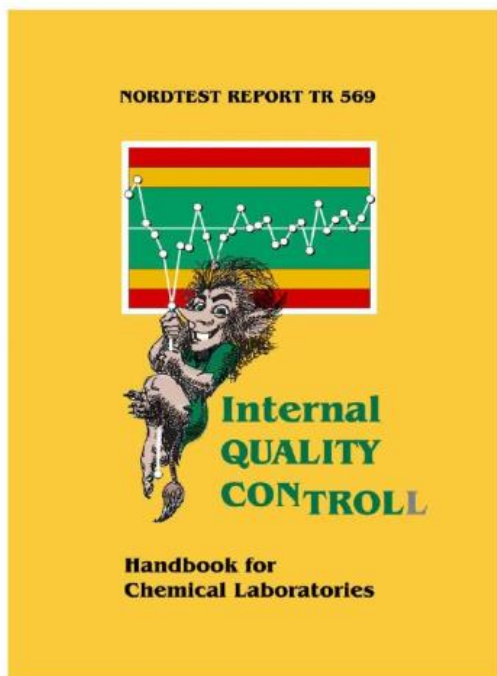
Elimizde hangi **dökümanlar** var



CLSI

<u>C24-A3</u>	Statistical Quality Control for Quantitative Measurement Procedures: Principles and Definitions; Approved Guideline—Third Edition
<u>EP18-A2</u>	Risk Management Techniques to Identify and Control Laboratory Error Sources; Approved Guideline—Second Edition
<u>EP21-A</u>	Estimation of Total Analytical Error for Clinical Laboratory Methods; Approved Guideline
<u>EP23-A™</u>	Laboratory Quality Control Based on Risk Management; Approved Guideline
<u>EP32-R</u>	Metrological Traceability and Its Implementation; A Report
<u>GP27-A2</u>	Using Proficiency Testing to Improve the Clinical Laboratory; Approved Guideline—Second Edition

NT TECHNICAL REPORT



TR 569
Edition 4
Approved
2011 - 1

NORDTEST
a Nordic Innovation Centre brand

Target control limits – estimating the s for the control sample

When the control sample encompasses the whole analytical process from the sample entering the laboratory to the analytical report the control values will demonstrate the *within-laboratory reproducibility*, s_{Rw} , and one can compare the obtained s_{Rw} with the requirement. With most other control samples, e.g. standard solutions, blank samples, the obtained standard deviation is just part of the s_{Rw} . Here the analyst has to estimate if the obtained s on the control sample is sufficiently low to fulfil the analytical requirement - see Chapter 3.

Recommendations

Start of QC - In order to start the quality control of a new method preliminary control limits and central line can be estimated based on about 25 control values. Only after a longer time period, e.g. one year, can the control limits and the position of the central line be fixed. These first *preliminary* warning and action limits can also be based on results from method validation.

Fixed control limits – We do recommend fixed limits and not limits that are constantly changing for stable QC samples. In order to obtain reliable statistical control limits the calculated standard deviation should be based on control values over a one-year period and at least 60 control values. If the time period is shorter usually a too low estimation of the standard deviation is obtained since not all variation is taken into account.

Fixed central line – We recommend fixed central line. In order to obtain a reliable central line a one-year period may be a good time period. If the time period is shorter an unreliable estimate is easily obtained.

Replicate analyses/samples - We also recommend the same number of sub-samples being used both for routine samples and control samples – if we report the mean value of duplicates (e.g. the whole process) for test samples we should also in the X-chart plot the mean value of duplicate analyses for the control sample. If a control sample is analysed several times in the same run, either one or all control values can be plotted in the X-chart.

Multielement analyses – When many analytes are measured in the same analytical run in QC e.g. ICP, XRF, GC, we strongly recommend using target control limits or wider statistical limits for those analytes that are less important. If for example 20 analytes are determined⁵ and statistical control limits are used for all analytes, on average one control value (equal to 5 % of the control values) can be expected to be outside the warning limits in each analytical run. Also in about 1 out of 17 analytical runs a control value for one of the analytes is expected to be outside action limit, making ordinary interpretation very unpractical.

Kalite kontrol için yeni rehberler

Individualized Quality Control Plan (IQCP)

CLIA

- ✓ **Customizes** the laboratory's quality control plan to its unique environment
- ✓ **Offers** laboratories the flexibility to tailor their quality control plan to their specific needs
- ✓ **Optimizes** the use of laboratory resources
- ✓ **Adapts** to future changes in the laboratory's environment
- ✓ **Incorporates** the laboratory's current quality control plan into the new plan
- ✓ **Strengthens** the laboratory's quality control plan
- ✓ **Formalizes** the laboratory's quality control plan
- ✓ **Provides** equivalent protection to the current quality control plan

CMS is currently in the IQCP rulemaking process. Laboratories can supplement their chosen QC policies and procedures with the IQCP. The IQCP Education and Training materials at the CLIA website. If you have any questions, contact us at IQCP@cms.hhs.gov.



Environment

quality review

within the laboratory
relations

to learn about IQCP and im-

can find IQCP educational
Quality_Control_Plan_IQCP.html,

this web link:

IQCP

INDIVIDUALIZED
QUALITY CONTROL
PLAN

DEVELOPING AN IQCP

A STEP-BY-STEP GUIDE



U.S. Department of Health and Human Services

http://www.eurachem.org

**Eurachem**
A Focus for Analytical Chemistry in Europe

Font

Home > Events > Completed events > Key Challenges in Internal Quality Control (2012)

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Key Challenges in Internal Quality Control (2012)



The Eurachem Education and Training Working Group organised an international workshop on internal quality control in Berlin on Wednesday 10 to Thursday 11 October 2012. The event was hosted by the German member of Eurachem, EUROLAB Germany. The workshop covered analytical results from a range of sectors and disciplines including chemical analysis, testing, laboratory medicine and microbiology. The main focus was on internal quality control performed in the laboratory for the continuous monitoring of operations and results of measurements, in order to decide whether results are reliable enough to be released.

The workshop included invited lectures, short communications, posters and break-out sessions.

A training course on internal quality control was held at the same venue the day before the workshop, Tuesday 9 October.

Quick links:

- > [Training course programme](#)
- > [Programme and presentations: Day 1](#)
- > [Programme and presentations: Day 2](#)
- > [Posters](#)
- > [Scientific Committee](#)

Member login

Username

Workshop

Workshop Day 1 - Wednesday 10 October 2012

- > Opening of the workshop
Bertil Magnusson, SP Swedish Technical Research Institute, Sweden
- > Internal quality control in chemical analysis - the big picture
Michael Thompson, UK
[View Abstract] [View presentation]
- > Internal QC in a production laboratory - large series of automated analyses
Ulla Lund, Eurofins, Denmark
[View Abstract] [View presentation]
- > The point of view of assessors when reviewing IQC activities
Ursula Ellerbeck, DAkkS, Department for Analytical Chemistry, Germany
[View presentation]
- > Setting control limits based on demand on measurement quality
Bertil Magnusson, SP Swedish Technical Research Institute, Sweden
[View Abstract] [View presentation]
- > IQC of DNA analysis
Ricky Ansell, Swedish National Laboratory of Forensic Science, Linköping, Sweden
[View Abstract] [View presentation]
- > IQC in microbiological testing
Christina Oscroft, Campden-BRI, UK
[View Abstract] [View presentation]

Poster session

Breakout sessions offered:

1. Internal QC – Accreditation body and Laboratory points of view when assessing a laboratory according to the ISO standards 17025, 15189
2. Setting control limits – statistical and target limits
3. QC for laboratories handling many samples
4. Following up QC failures

[Summary of breakout sessions \(all sessions\)](#)



**A Practical Guide to Internal Quality Control (IQC)
For Quantitative Tests in Medical Laboratories, Version 2.0
February 2015**

http://www.westgard.com

Tools, Technologies and Training for Healthcare Laboratories

Westgard QC

HOME

"WESTGARD RULES"

ESSAYS

QC APPLICATIONS

LESSONS

CLIA & QUALITY

DOWNLOADS

STORE



JAMES WESTGARD
FOUNDER

Blog

About Us

Reference Materials
& Resources

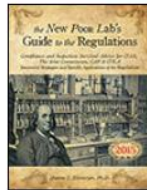
CALCULATORS

IQCP Review



A Poll for You: Do you MU?

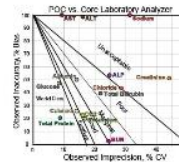
2015 EDITION



by Sharon S. Ehrmeyer, PhD.

Is your lab ready for IQCP?

POC vs. Core Lab: who's biased?



A new study looks at discrepancies between a Point-of-Care device and the core laboratory analyzer.

On the Blog

Pop Quiz: What's the error rate of US diagnoses?

New Paper: Use Measures and Models for Quality

New Paper: PT/EQA rated on the Sigma Scale

Pop Quiz: What's the EQA failure rate for laboratories?

Revised and Expanded!

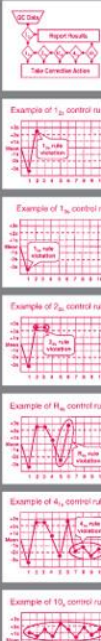
Basic QC Practices

3rd Edition

Training in Statistical Quality Control for Medical Laboratories

James O. Westgard, Ph.D.

with contributions from:
 Patricia L. Barry, BS, MT(ASCP)
 Jeanne Carr, PhD, BLCB, MT(ASCP)
 Sharon S. Ehrmeyer, PhD
 Jean Gordon, MT(ASCP)
 Todd W. Kelley, MD
 David Plaut, BA
 Elsa F. Quam, BS, MT(ASCP)
 Clark Randall, PhD
 Bernard E. Statland, MD, PhD
 Stan Westgard, MS



A Practical Guide to ISO 15189 in Laboratory Medicine / 2013



Laboratuvarda Analitik Kalitenin 3 Aşaması

İhtiyacı ve
karşılama
yeterliliği

Metot
validasyon ve
verifikasyonu

Kalite kontrol
uygulamaları

Laboratuvarda Analitik Kalitenin 3 Aşaması

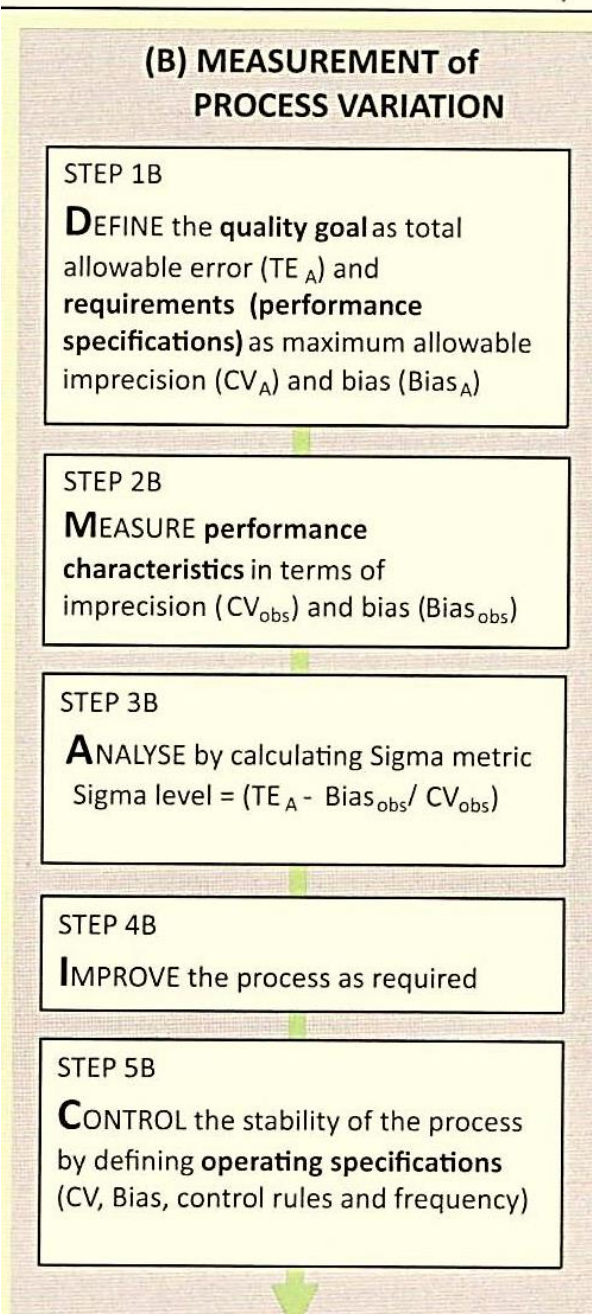
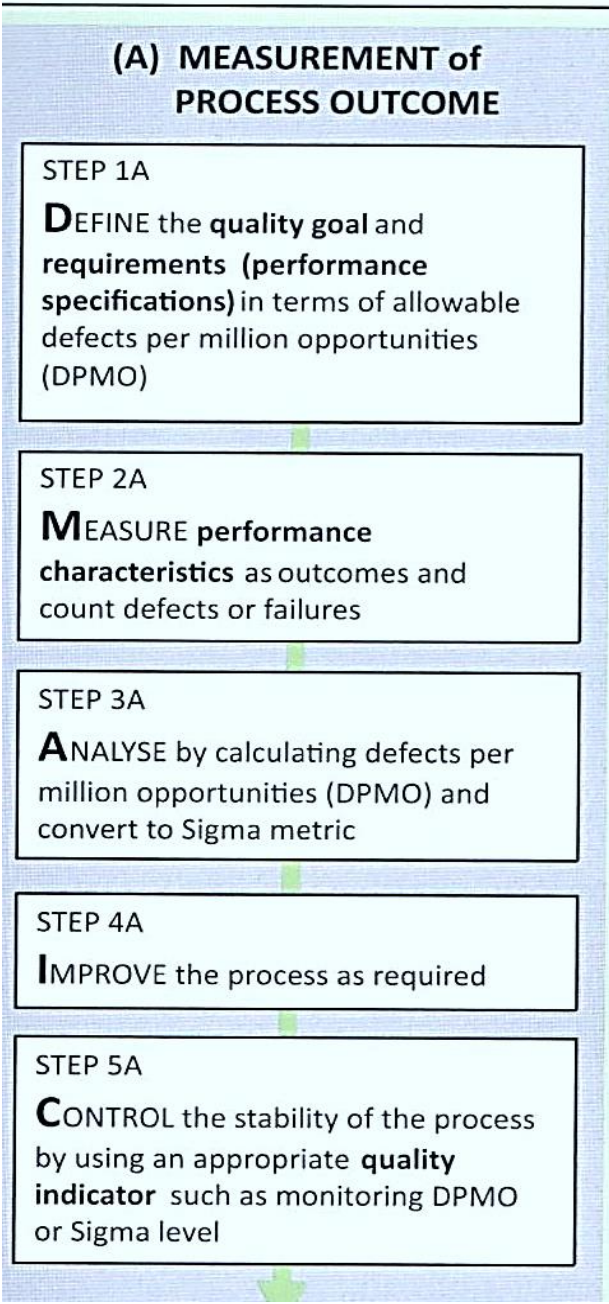
İhtiyacı
karşılama
yeterliliği

Metot
validasyon ve
verifikasyonu

Kalite kontrol
uygulamaları

Kalite tanım

İlk ve en önemli, basamak



Quality Indicators in Laboratory Medicine: from theory to practice

Preliminary data from the IFCC Working Group P
Errors and Patient Safety”

Laura Sciacovelli^{1*}, Maurice O’Kane², Younis Abdelwahab Skalk³, Patrizio Caciagli⁴, Cristina Pellegrini⁴, Giorgio Da Rin⁵, Agnes Ivanov⁶, Timothy Ghys⁷, Mario Plebani¹ and on behalf of the IFCC WG-LEPS

complexity of proce
of knowledge and a
paper is to report
laboratories from F
identify preliminary

DE GRUYTER

DOI 10.1515/cclm-2012-0582 — Clin Chem Lab Med 2013; 51(1): 187–195

Mini Review

Mario Plebani*, Maria Laura Chiozza and Laura Sciacovelli

Towards harmonization of quality indicators in laboratory medicine

Analitik dönem Kalite indikatörleri

Table 2 - Quality indicators of the analytical phase: results performances.

QI-17	Percentage of “Number of unaccepta performances in EQAS/PT”
QI-18	Percentage of “Number of unacceptabl corrected, per year/Total number of unac
QI-19	Percentage of “Number of tests with CV% higher than selected target, per year/Total number of tests”
QI-20	Percentage of “Number of reports delivered outside the specified time for instrumentation failures, per year/Total number of reports”

Unity

Programa de Comparación entre Laboratorios
Organizado por Bio-Rad Laboratories.

BIO-RAD

aQusera


24·7


**STRATEGIES TO SET GLOBAL
QUALITY SPECIFICATIONS IN
LABORATORY MEDICINE**


Scand J Clin Lab Invest 1999; 59: 475

FOREWORD

The Stockholm Consensus Conference on
Quality Specifications in Laboratory Medicine,
25–26 April 1999

WORLD HEALTH ORGANIZATION  ORGANISATION MONDIALE DE LA SANTE

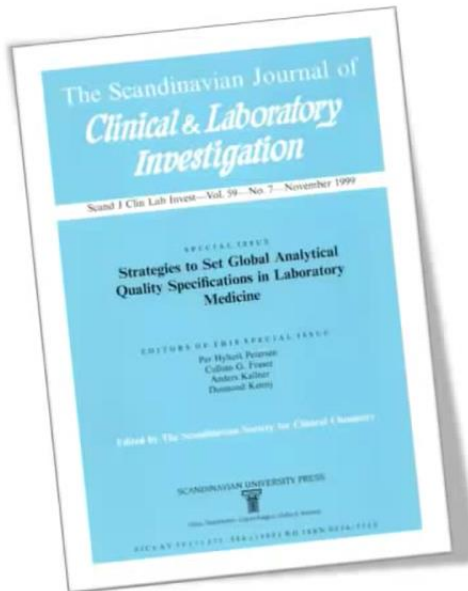
 **IUPAC**
International Union of
Pure and Applied Chemistry

 **IFCC**
International Federation
of Clinical Chemistry
and Laboratory Medicine

**Nobelforum,
Karolinska Institutet
Stockholm April 24-26, 1999**

Stockholm konsensusu

27 ülkeden 100'ün
üzerinde bilim adamı bir
araya geldi



First EFLM Strategic Conference on 'Defining analytical performance goals 15 years after the Stockholm Conference on Quality Specifications in Laboratory Medicine'

Model 1. Based on the effect of analytical performance on clinical outcomes

- a. an Outcome study investigating the impact of analytical performance on clinical outcomes
- b. a Simulation study investigating the impact of analytical performance on the probability of clinical outcomes
- c. a Survey of clinicians' and/or experts' opinion investigating the impact of analytical performance on medical decisions
- These goals will be most realistic since they are based on actual medical decision-making. However, only a few tests have a direct link to medical decisions, so this model is not universally applicable to all tests.

Model 2. Based on components of biological variation of the measurand ***

- This is familiar territory. The goal here is to make sure the "**analytical noise**" does not drown out the biological signal. This works for tests where the biologic variation is not so small that the analytical specifications for noise are too stringent to be practical. However, in the new DRAFT it was pointed out that there are in fact significant limitations to this approach including the relevance and validity of the biological variation data.

Model 3. Based on state of the art

- This is least desirable model, but it based on the realistic performance "as is" of **the marketplace**. If the best laboratories can only achieve a certain quality, but cannot achieve the quality demanded by models 1 and 2, then the world will have to accept the current performance (for now). While technology is improved and (presumably) manufacturers develop better assays, the laboratory should set its specifications using this third model.

**4 grupta
performansları
toplayabiliriz**

Establishment of Outcome-Related Analytic Performance Goals

George G. Klee^{1*}

Table 1. Performance limits based on CLIA^a and G-EQUAS^b proficiency testing limits and biologic variation.

Analyte	Units	Based on proficiency testing		Based on biologic variation ^c				
		CLIA limits ^a	G-EQUAS, %RMSD ^b	CV _I	CV _G	Imprecision	Bias	Total error
Bilirubin	mg/L	±4 (or 20%)	13.0 (>20g/L)	23.8%	39.0%	11.9%	11.4%	31.1%
Calcium	mg/L	±10	6.0	1.9%	2.8%	0.8%	0.8%	2.4%
Cholesterol	mg/L	±10%	7.0	5.4%	15.2%	4.0%	4.0%	8.5%
Cortisol	μg/L	±25%	16.0	20.9%	45.6%	12.5%	12.5%	29.8%
Creatinine	mg/L	±3 (or 15%)	11.5	5.3%	14.2%	3.8%	3.8%	8.2%
Glucose	mg/L	±60 (or 10%)	11.0	5.7%	6.9%	2.9%	2.2%	6.9%
Iron	μg/L	±20%		26.5%	23.2%	13.3%	8.8%	30.7%
Phosphorus	mg/L	±0.3 (or 10.7%)	9.0	8.5%	9.4%	4.3%	3.2%	10.2%
Potassium	mmol/L	±0.5	4.5	4.8%	5.6%	2.4%	1.8%	5.8%
Sodium	mmol/L	±4.0	3.0	0.7%	1.0%	0.4%	0.3%	0.9%
Thyroxine	μg/L	±10 (or 20%)	12.5	4.9%	10.9%	2.5%	3.0%	7.0%
Total protein	g/L	±10%	6.0	2.7%	4.0%	1.4%	1.2%	3.4%
Triglycerides	mg/L	±25%	9.0	20.9%	37.2%	10.5%	10.7%	27.9%
Hematocrit	%	6%	5.0	2.8%	6.4%	1.4%	1.7%	4.1%
Hemoglobin	g/L	7%	4.0	2.8%	6.6%	1.4%	1.8%	4.1%
Leucocytes	10 ⁹ /L				19.6%	5.6%	5.6%	14.6%
Erythrocyte mean cell volume	fL				4.8%	0.7%	1.2%	2.3%

$$\%RMSD = \frac{\sqrt{k^2(SD_{cc}^2) + Bias^2}}{TV}$$

^a CDC (1).

^b Westgard (10).

^c <http://www.westgard.com/guest17.htm>.

SD_{cc} = standard deviation
Bias = difference of observed mean from Target Value (TV)
k = statistical "coverage factor" to account for uncertainty (1 for metric, 3 to calculate specification)
TV = Target Value for the control sample (from manufacturer)

Table 2. Performance limits and medical utility^a based on physicians opinions and analytic bias based on population distributions.^b

Analyte	Units	Medical utility, % CV			Population analytic bias limits		
		Base value	Change value	Medical CV ^a	Decision limit	Bias limit ^b	Bias, CV
Bilirubin	mg/L	8	14	23.4%	11	±1	9.0%
Calcium	mg/L	90	106	7.0%	102	±1	1.0%
Cholesterol	mg/L	2100	2800	12.3%	2000	±23	1.2%
Creatinine	mg/L	10	15	17.2%	8	±1	12.5%
Glucose	mg/L	100	130	11.2%	1000	±20	2.0%
Iron	μg/L	150	100	17.2%	—	—	—
Phosphate	mg/L	350	250	14.3%	25	±1	4.0%
Potassium	mmol/L	3.8	3.4	4.8%	3.6	±0.1	2.8%
Sodium	mmol/L	125	130	1.7%	134	±1.5	1.1%
Thyroxine	μg/L	60	40	17.2%	50	±4	8.0%
Total protein	g/L	70	85	8.3%	63	±2	3.2%
Triglycerides	mg/L	1300	1900	16.1%	4000	±58	1.5%
Hematocrit	%	42	37	5.4%	35	±0.7	2.0%
Hemoglobin	g/L	150	138	3.6%	119	±3	2.5%
Leucocytes	10 ⁹ /L	6.0	3.4	16.4%	3.5	±0.2	5.7%
Erythrocyte mean cell volume	fL	95	100	3.2%	81.5	±0.7	1.0%

^a Medical CV = $100 \times [(\text{change value} - \text{base value}) / (1.645 \times \sqrt{2})] / [(\text{change value} + \text{base value}) / 2]$.

^b Bias limit = 1 SD of change of population cumulative frequency distribution.

Çok fazla total hata!

Source	Cholesterol (+/- %)	HbA _{1c} (+/- %)	Stockholm level
NECP (USA)	20.0	-	1
NICE (UK except Scotland)	-	7.1	1/2a
Desirable biological goals (2012)	8.5	3.0	2a
NSPG Certification (USA)	-	7.0	3a
CLIA (USA)	10.0	-	4a
Rilibak (Germany)	13.0	18.0	4a
CAP-PT (USA)	9.0	7.0	4b

KEY NECP = National Cholesterol Education Programme
NICE = National Institute for Clinical Excellence
NSPG = National Glycohemoglobin Standardisation Programme
CLIA = Clinical Laboratory Improvement Act
CAP-PT = College of American Pathologists - Proficiency Testing

Opinion Paper

Wytze P. Oosterhuis* and Elvar Theodorsson

Total error vs. measurement uncertainty: revolution or evolution?

Conclusions

The TE and ATE concepts originated by Jim Westgard and co-workers have served clinical chemistry well for decades and still represent a dominating influence on the theory and practice of clinical chemistry. The uncertainty paradigm is widely accepted in other fields of metrology but has suffered from complex mathematics and conceived impracticability. TE is not recognized either in the International Vocabulary of Metrology (4) nor in the GUM (5) which favors MU. The TE and MU paradigms may however appear as two sides of the same coin. Their equations describing variation, e.g. become the same when bias is eliminated and few independent causes of variation are at play. However, their fundamental philosophy is different and has different consequences on practical priorities in clinical chemistry.

Neither the separation proposed by Westgard nor replacing TAE with MU will solve the tensions between TAE and MU within clinical chemistry. In our opinion the TE/ATE models implemented in clinical chemistry can be substantially improved by implementing uncertainty component estimations and methods for uncertainty calculations already applied in other disciplines within metrology. Initial developments in this direction are currently being implemented in clinical chemistry [10, 11, 13].

The pros and cons of the TE and ATE concepts need to be debated, making way for methods that can incorporate all relevant causes of uncertainty when making medical diagnoses and monitoring treatment effects. The calculation of the uncertainty of our results represents an important new opportunity to improve the quality of the services of clinical chemistry to the diagnosis and monitoring the effects of treatment of patients. To be maximally productive this development should preferably proceed not as a revolution but as an evolution of the “total error” concept. However, such evolution depends on freedom from allegiance to all aspects of paradigms that have already served their purpose. This is a fitting lesson to be

**Total hata bilimsel değil
Belirsizlik pratik değil**



Analitik Standardizasyon ve Harmonizasyon Komitesi

Doç. Dr. Doğan Yücel

Doç. Dr. Tamer İnal

Dr. Murat Öktem

Prof.Dr. Mustafa Serteser

Doç.Dr. Mehmet Şenes

Prof.Dr. Muhittin Serdar

Doç. Dr. Macit Koldaş

Doç. Dr. Turan Turhan

Prof. Dr. Dildar Konukoğlu

Prof. Dr. Özkan Alataş

Prof.Dr. Diler Aslan

Dr. Ferzane Mercan



Analitik standardizasyon ve harmonizasyon komitesi ön çalışma sonuçları

	N	75.0	90.0	95.0	97.5	1. çalışma	2. çalışma	Öneri	Biolojik varyasyon										
						99	95.0	95.0	Türkiye	Spain 1	Spain 2	USA	Germany	Australasia	Switzerland	TE	Cva	Ba	
Albumin (Alb)	3736	5	8	10	12	14	11	10	15	Switzerland	13	14	10	20	6	15	3.9	1.6	1.3
Alanin aminotransferase (ALT)	3966	7	13	18	25	36	17	18	20	CLIA	20	23	20	23	12	18	32.1	12.2	2
Alkaline phosphatase (ALP)	3637	10	18	26	34	40	27	26	30	CLIA	28	31	30	21	12	21	11.7	3.2	6.4
Aspartate aminotransferase (AST)	3941	6	11	16	22	30	15	16	20	CLIA	19	21	20	21	12	21	15.2	6	5.4
Chloride (Cl)	3541	3	6	8	10	12	8	8	9	Switzerland	8	9	5	8	3	9	1.5	0.6	0.5
Cholesterol(Cho)	3664	4	8	11	14	19	9	11	11	CLIA	10	11	10	13	6	10	9	3	4.1
Creatinine (Cre)	3883	7	14	19	23	28	20	19	20	Spain	28	20	15	20	8	20	6.9	2.2	3.4
Glucose (Glu)	3899	5	8	11	15	20	13	11	11	Spain	10	11	10	15	8	10	7.9	3.3	2.3
HDL cholesterol (HDLc)	3529	10	18	24	29	33	26	24	30	CLIA	34	33	30	No	12	30	11.1	3.6	5.2
Lactate dehydrogenase (LDH)	3563	7	14	21	29	35	22	21	21	Switzerland	25	26	20	18	8	21	11.4	4.3	4.3
Potassium (P)	3624	4	6	9	11	15	8	9	9	Switzerland	7	8	NC	8	5	9	5.8	2.4	1.8
Protein (Prot)	3474	4	7	9	11	13	9	9	10	CLIA	10	12	10	10	5	12	3.4	1.4	1.2
Sodium (Sod)	3588	2	4	6	7	9	5	6	6	Switzerland	5	5	NC	5	2	6	0.9	0.4	0.3
Triglyceride (Tri)	3526	5	9	12	15	18	13	12	15	TÜRKİYE	15	18	25	16	12	20	27.9	10.5	10.7
Urea (Ure)	3748	6	10	14	20	41	13	14	15	TÜRKİYE	17	19	9	20	12	20	15.7	6.2	5.5
HbA1c	722	6	10	13	16	19	13	13	15	TÜRKİYE				18			..	2.8	..

Henüz yeterli sayıda verimiz oluşmamıştır. Buna rağmen veriler önceki çalışmalar ile uyumludur.

Ricos ve ark çalışması incelendiyse Probe error çalışması için laboratuvar sayısının veri olarak verilmesi gerekir. Ancak şu an için gerekli olmadığını düşünüyorum.

Dışlama oranı **%1.55** dir. Bu konuda eğitimlere devam edilmelidir.

Bu verilere göre Mustafa hocanın yaptığı gibi iç kalite kontrol bütçesinin belirleme çalışmaları yapılmalıdır. Bu konuda bir arkadaşı görevlendirmeliyiz.

Çalışmaya 56926 veri alınmış. Yanlış yazıl olduğu düşünülen 104 veri çıkarılmıştır. Bunlar ekte verilmiştir.

Çalışmaya göre 3SD dışındaki veriler dışlanması apılmıştır. 781 veri çıkarılmıştır.

54 farklı laboratuvar iç kalite kontrol ve dış kalite değerlendirme sonuçları ile tekrar değerlendirme yapıldı

Çalışma sonuçları

İKK

DKD

		Bias			Tekrarlanabilirlik				Total hata			N	95	95	Türkiye
		Mean	Median	10 - 90 P	Mean	Median	10 - 90 P	CV	Mean	Median	10 - 90 P				
1	Albumin (Alb)	5.179	1.11	0.248 - 4.590	4.961	4.52	3.086 - 7.186	8	10.355*	10.220*	6.613 - 14.978*	3736	10.76078	10.214	15
2	Alanin aminotransferase (ALT)	1.596*	2.07*	0.158 - 4.798*	7.525	7.8	3.822 - 11.772	10	15.241	14.09	7.268 - 25.408	3966	16.62208	17.87	20
3	Alkaline phosphatase (ALP)	3.502	2.51	0.434 - 9.008	2.726*	2.750*	1.724 - 3.460*	10	7.327*	6.660*	4.026 - 16.577*	3637	26.95606	25.97	30
4	Aspartate aminotransferase (AST)	2.568	1.6	0.162 - 8.542	4.542*	4.310*	2.818 - 8.937*	10	9.950*	9.250*	6.118 - 16.757*	3941	15.2758	16.18	20
5	Chloride (Cl)	0.711*	0.779*	0.235 - 2.565*	4.676	4.58	2.252 - 7.230	5	8.779	8.35	4.734 - 12.842	3541	7.935676	7.818	9
6	Cholesterol(Cho)	1.44	1.3	0.0540 - 2.482	4.329	4.25	2.352 - 6.258	6	8.582	8.53	4.742 - 12.436	3664	9.160332	10.635	11
7	Creatinine (Cre)	2.39	1.72	0.122 - 4.694	5.750*	6.030*	3.011 - 9.884*	8	12.749	11.75	7.456 - 19.524	3883	19.87294	19.177	20
8	Glucose (Glu)	1.707	1.35	0.0680 - 3.942	4.142*	3.990*	2.566 - 6.572*	6	9.019	7.82	4.852 - 14.264	3899	12.99583	11.331	11
9	HDL cholesterol (HDLC)	3.534	1.8	0.230 - 8.306	4.606*	4.610*	2.895 - 7.474*	10	10.712*	10.560*	6.818 - 19.273*	3529	26.20792	23.606	30
10	Lactate dehydrogenase (LDH)											3563	22.11497	21.4605	21
11	Potassium (P)	1.114	1.13	0.134 - 2.266	3.209	2.9	1.586 - 4.126	4	5.690*	6.170*	3.222 - 9.188*	3624	7.954546	8.6	9
12	Protein (Prot)	1.768	1.13	0.228 - 4.460	4.959	4.78	2.344 - 7.254	6	8.771*	8.690*	6.118 - 14.801*	3474	9.413855	9.278	10
13	Sodium (Sod)	0.78	0.66	0.0900 - 1.594	3.757*	3.660*	2.304 - 6.815*	4	6.946*	6.500*	4.046 - 12.560*	3588	5.18298	5.501	6
14	Triglyceride (Tri)	1.52	1.43	0.360 - 3.066	5.643	4.94	2.264 - 9.216	8	10.831	9.73	5.688 - 17.898	3526	12.56471	12.352	15
15	Urea (Ure)	1.131*	1.350*	0.241 - 2.546*	5.353*	4.960*	3.390 - 11.211*	8	10.375*	9.450*	6.712 - 19.999*	3748	12.61724	14.094	15

Örnek 1

Kurum Adı:

Tıbbi Biyokimya Sorumlu Uzmanı Ad-Soyad:

Analit		4/1/2014	4/2/2014	4/3/2014	4/4/2014	4/7/2014	4/8/2014	4/9/2014	4/10/2014	4/11/2014	4/14/2014	İç Kalite Kontrol	
												Hedef Değer	Minimum-Maksimum
Glikoz mg/dL	Düzyey 1	102	100	104	98	99	101	102	102	97	100	98.2	90,2-106,2
	Düzyey 2	*	*	*	*	*	*	*	*	*	*	*	*
Üre mg/dL	Düzyey 1	40	44	36	43	35	38	38	36	38	37	38.4	33,9-42,9
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*
Kreatinin mg/dL	Düzyey 1	1.4	1.4	1.3	1.11	1.3	1.2	1.4	1.4	1.3	1.3	1.45	1,11-1,79
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*
Total Protein g/dL	Düzyey 1	5.26	5.47	5.46	4.92	5.86	5.53	5.21	5.24	5.14	5.17	5.38	4,85-5,91
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*
Albümin g/dL	Düzyey 1	3.6	3.7	3.6	3.5	3.6	3.5	3.7	3.6	3.6	3.8	3.93	3,43-4,43
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*
Kolesterol mg/dL	Düzyey 1	153	147	151	149	144	144	145	147	146	152	149	135-163
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*
Trigliserit mg/dL	Düzyey 1	91	90	91	86	86	84	87	87	87	90	86.9	77,9-95,9
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*
HDL-Kolesterol mg/dL	Düzyey 1	43	45	46	48	43	44	42	44	40	44	43.7	38,2-49,2
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*
AST U/L	Düzyey 1	42	43	42	49	47	43	51	47	41	46	46.4	39,9-52,9
	Düzyey2	*	*	*	*	*	*	*	*	*	*	*	*

Tek düzey

Her zaman Firmanın önerisi olan aralık kullanımı

Örnek 3

													Düzyey1;		Düzyey2		Düzyey3	
7/10/2014	7/11/2014	7/14/2014	7/15/2014	7/16/2014	7/18/2014	7/21/2014	7/22/2014	7/23/2014	7/24/2014	7/25/2014	7/31/2014	Analit	Hedef	Minimum	Hedef	Minimum	Hedef	Minimum
213	42	210	43	210	213	42	228	45	228	43	42	Glikoz	44	36-52	225	205-245	390	356-424
370	218	374	216	372	382	209	404	226	394		216	mg/dL						
36	8	35	8	36	35	8	34	8	35	7	7	Üre	7	(5-9)	34	30-38	61	55-67
62	35	63	34	63	63	34	62	34	62		35	mg/dL						
4.3	1.17	4.44	1.02	4.42	4.45	1.03	4.3	1.04	4.6	1.02	0.94	Kreatinin	0.98	0.78-1.18	4.45	4.05-4.85	7.95	4.75-11.15
7.2	4.5	7.76	4.34	7.67	7.76	4.38	7.73	4.4	7.93		4.3	mg/dL						
6	3.7	5.7	3.7	5.6	5.8	3.8	5.8	3.8	5.9	3.7	3.9	Total Protein	4	3.6-4.4	6.2	5.6-6.8	8.5	7.5-9.5
8	5.7	7.9	5.7	7.7	7.9	5.8	7.7	5.8	7.8		5.9	g/dL						
3.8	2.3	3.6	2.2	3.5	3.6	2.3	3.6	2.3	3.8	2.3	2.3	Albümin	2.4	2.0-2.8	3.7	3.1-4.3	5.2	4.4-6.0
5.3	3.5	4.9	3.7	5	5	3.7	4.9	3.6	5.3		3.7	g/dL						
134	87	135	87	133	136	91	134	89	136	87	88	Kolesterol	100	85-115	146	126-166	218	198-238
190	134	185	130	182	183	139	179	137	182		134	mg/dL						
96	83	113	80	105	114	82	108	81	114	74	76	Trigliserit	71	56-86	108	88-128	160	135-185
125	107	134	108	135	140	108	133	108	137		109	mg/dL						
28	29	30	30	29	30	30	30	29	29	28	31	HDL-Kolesterol	29	23-35		23-35		23-35
												mg/dL						
179	35	173	33	172	173	33	173	32	175	33	33	AST	30	25-35	182	157-207	327	287-367
325	175	310	173	305	312	175	308	173	307		176	U/L						

3 düzeyin deęişen 2 düzey seçimi

Analitik standardizasyon alıřma sonuları ve ilgili rehberin hazırlanması



ANALİT	İZİN VERİLEN TOPLAM HATA (%)	ÖNERİLEN TEKRARLANABİLİRLİK (%)
ALBÜMİN	15	7.5
ALANİN AMİNOTRANSFERAZ	20	10
ALKALEN FOSFATAZ	30	10
ASPARTAT AMİNOTRANSFERAZ	20	10
KLORÜR	9	5
KOLESTEROL	11	5
KREATİNİN	20	10
GLİKOZ	11	5
HDL KOLESTEROL	30	10
LAKTAT DEHİDROGENAZ	21	10
POTASYUM	9	5
TOTAL PROTEİN	15	7.5
SODYUM	9	5
TRİGLİSERİT	15	7.5

İZİN VERİLEN TOPLAM HATA HEDEFLERİNE GÖRE LABORATUVAR PERFORMANSI İÇİN KISA REHBER



Laboratuvarda Analitik Kalitenin 3 Aşaması

**İhtiyacı
karşılama
yeterliliği**

**Metot
validasyon ve
verifikasyonu**

**Kalite kontrol
uygulamaları**

Laboratuvarda Analitik Kalitenin 3 Aşaması

**İhtiyacı
karşılama
yeterliliği**

**Metot
validasyon ve
verifikasyonu**

**Kalite kontrol
uygulamaları**

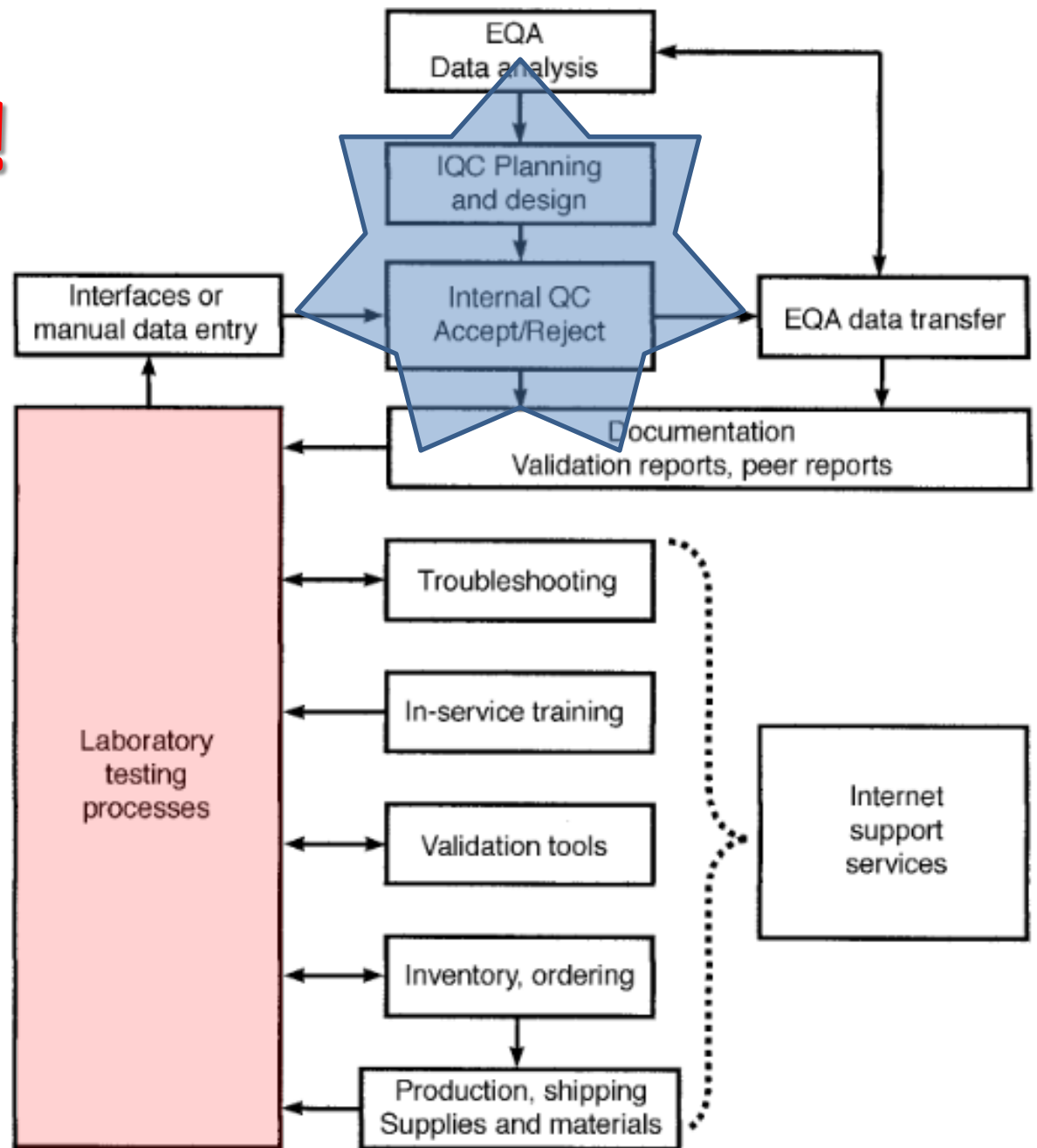
Kalite kontrol prosedürleri

- Analitik döneme ait tekrarlanabilirlik ve doğruluk (?) çalışmaları ile
- sistem problemlerini
- çevre şartlarını
- personel performansını
- değerlendiren **hata tespit** prosedürleridir.

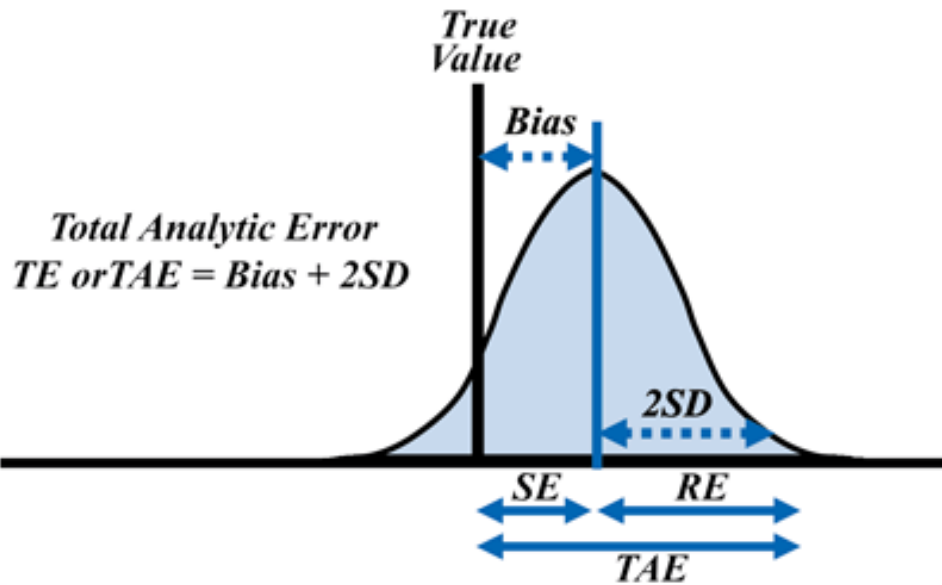
Hizmetin önceden saptanmış özellikleri taşıyıp taşımadığının ve ne ölçüde güvenilir olduğunun incelenmesi için kullanılan yöntemlerdir



Kolay değil !



Kabul edilebilir total hata Nasıl Kullanılır?



CLIA

Hata Bütçesi: Total Hatanın

Sistemik Hata %25-50,
Rastgele Hata %25-33

Biyolojik varyasyon

$$CV_{w\text{-day}} \leq 0.25 TE\%$$

$$CV_{total} \leq 0.33 TE\%$$

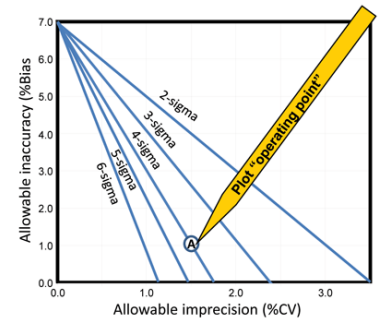
$$TE\% \leq 1.65 \Delta RE + \Delta SE$$

Sigma metrik sistem

$$ATE \geq bias + 6 SD.$$

Hasta temelli KK

RMSD



Ehrmeyer, Laessing at al Clin Chem 36, 1736-40, 1990

Westgard and Burnett, Clin Chem 36, 1629-32, 1990

<http://www.dgrhoads.com/db2004/ae2004.php>

<http://www.aacc.org/publications/cln/2013/september/Pages/Total-Analytic-Error.aspx#>

Test Grubu: Cihaz: Kontrol: Son Gün için hesapla Özel tarih yazmaya izin verİlk Tarih: Son Tarih:

Ölçek

 Otomatik 2S 1S 3S

Göster

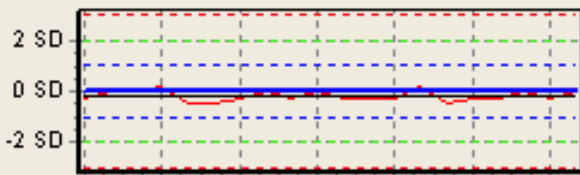
Yazdır

Kapat

Fosfor (P)

Öre

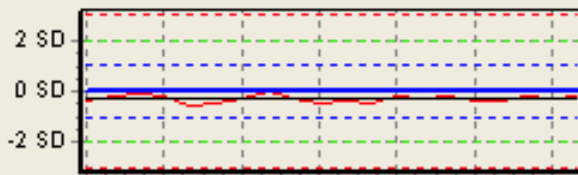
Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Kolesterol

Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Albumin

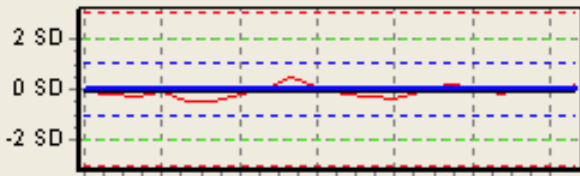
Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Kreatinin

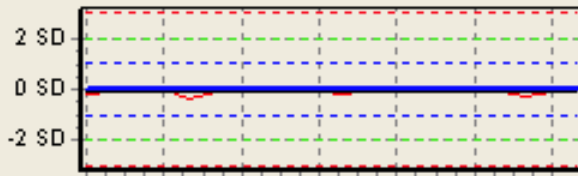
Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Trigliserid

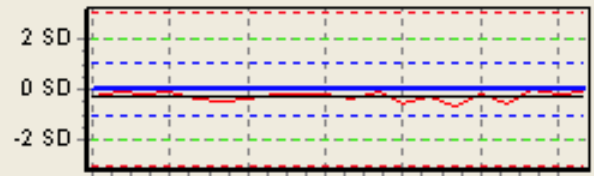
Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Kreatin Kinaz (CPK, CK)

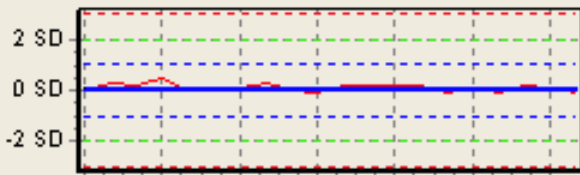
Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Ürik Asit

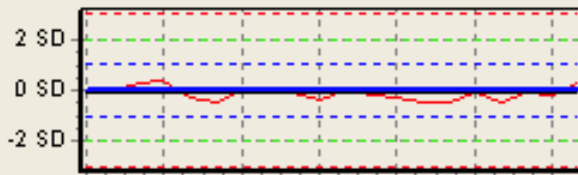
Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Total Protein

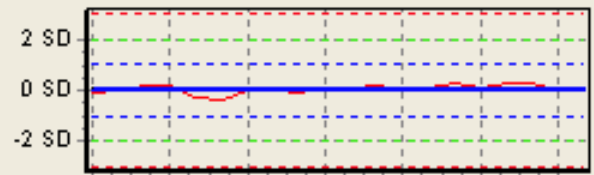
Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

Magnezyum (Mg)

Lot:26



30.04 06.05 11.05 14.05 20.05 25.05 28.05

4 IKK uygulaması önerir

- İstatistiksel kalite kontrol uygulaması
- De Fault KK
- Ekivalan KK
- Alternatif KK
 - Risk Temelli KK
 - Hasta verileri ile KK
 - Spesifik (Rilibak gibi)

Kalite Kontrol şekli, sıklığı
Ne Olmalıdır ?

Temel iç Kalite kontrol prosedürü (CLSI C24 A3) (Rilibak ve Chembrowski hariç)

- İlk 20-25 gün analit ölçümü iki düzey yapılır
- Ortalama ve SS Hesaplanır
- L-J kartı üzerinde kurallar oluşturulur
- Yanlış negatif %5, doğru saptama %90 olacak şekilde algoritmalar oluşturulur

Kurallar :

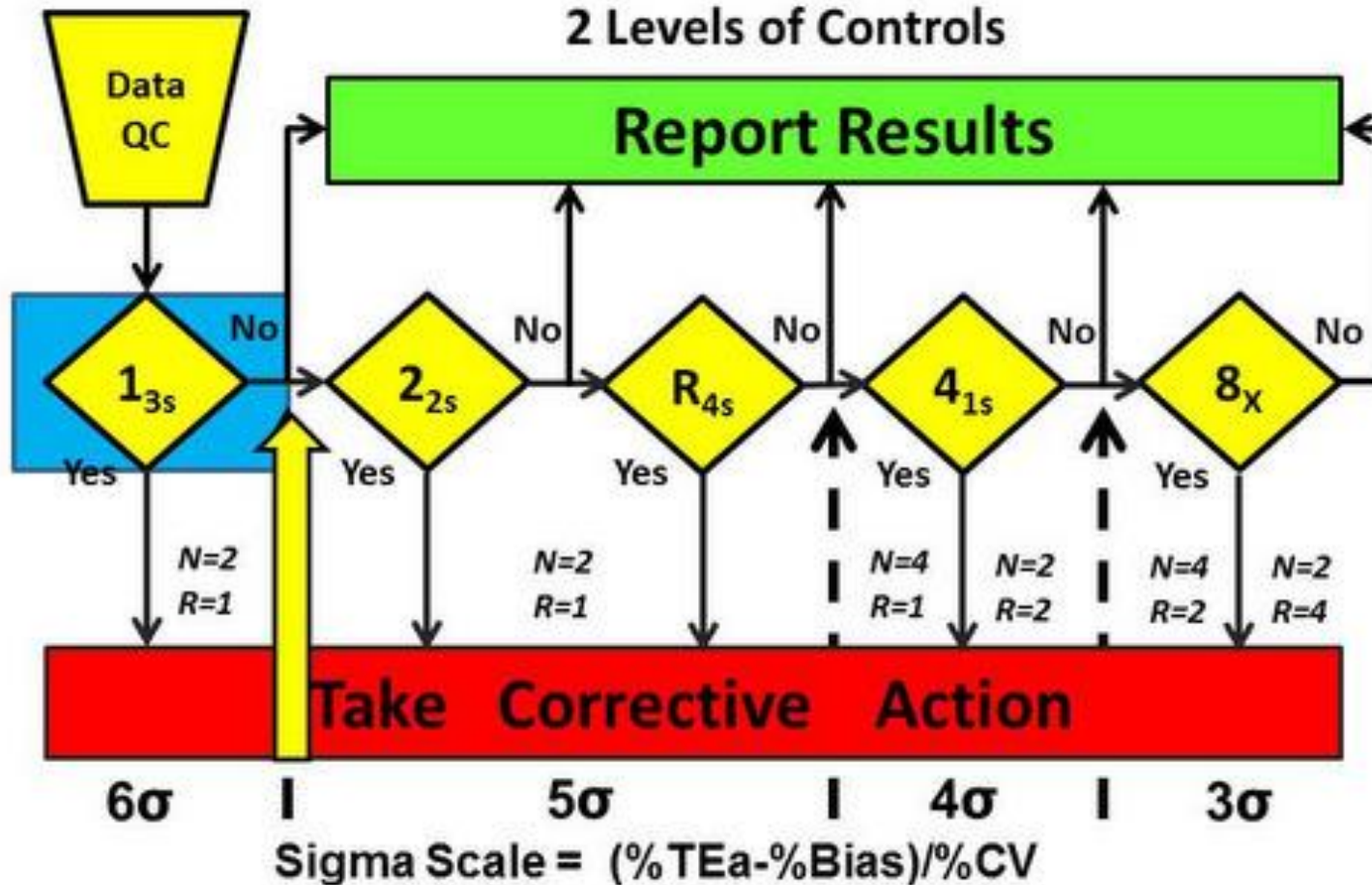
1_{2s}	kontrol et	
1_{3s}	işlemi durdur	rastgele hata
2_{2s}	işlemi durdur	sistemik hata
R_{4s}	işlemi durdur	rastgele hata
4_{1s}	işlemi durdur	sistemik hata
10_x	işlemi durdur	sistemik hata



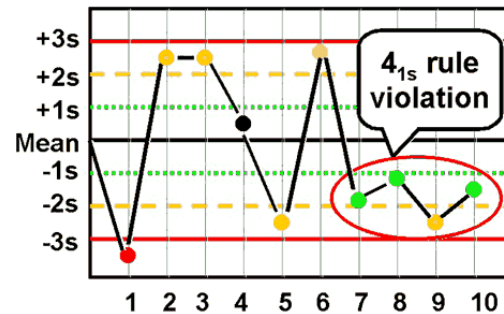
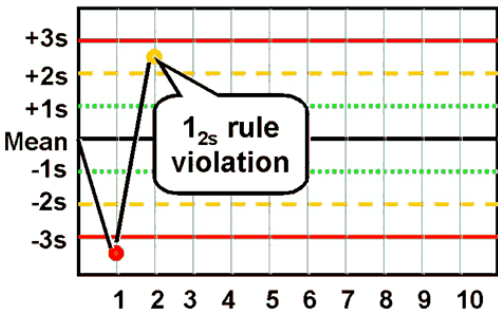
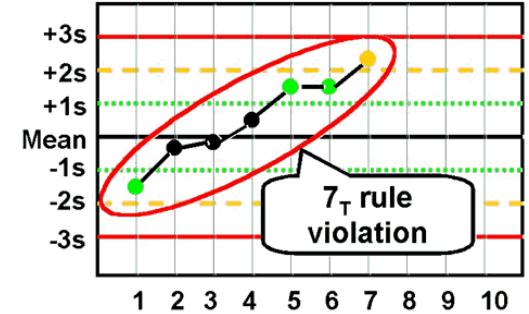
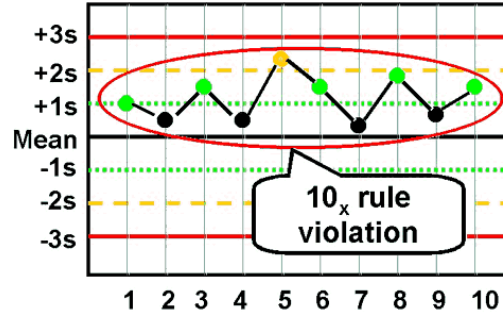
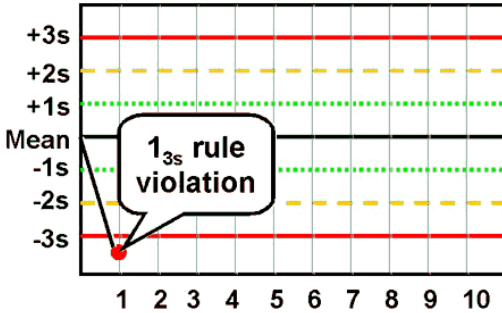
Sigma metrik çoklu kurallar

Westgard Sigma Rules™

2 Levels of Controls



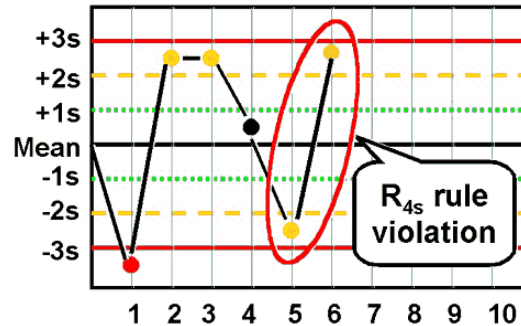
Kurallar



...

....

.....



....

.....

.....

Hata belirleme ve düzeltme süreci

Error Condition	High P_{fr}	High P_{ed}
No errors	1_{2s}	
Random error		$1_{2.5s}, 1_{3s}, 1_{3.5s},$ $R_{4s},$
Systematic error		$2_{2s}, 4_{1s}, 2\text{of}3_{2s}, 3_{1s},$ $6_x, 8_x, 9_x, 10_x, 12_x,$ cusum

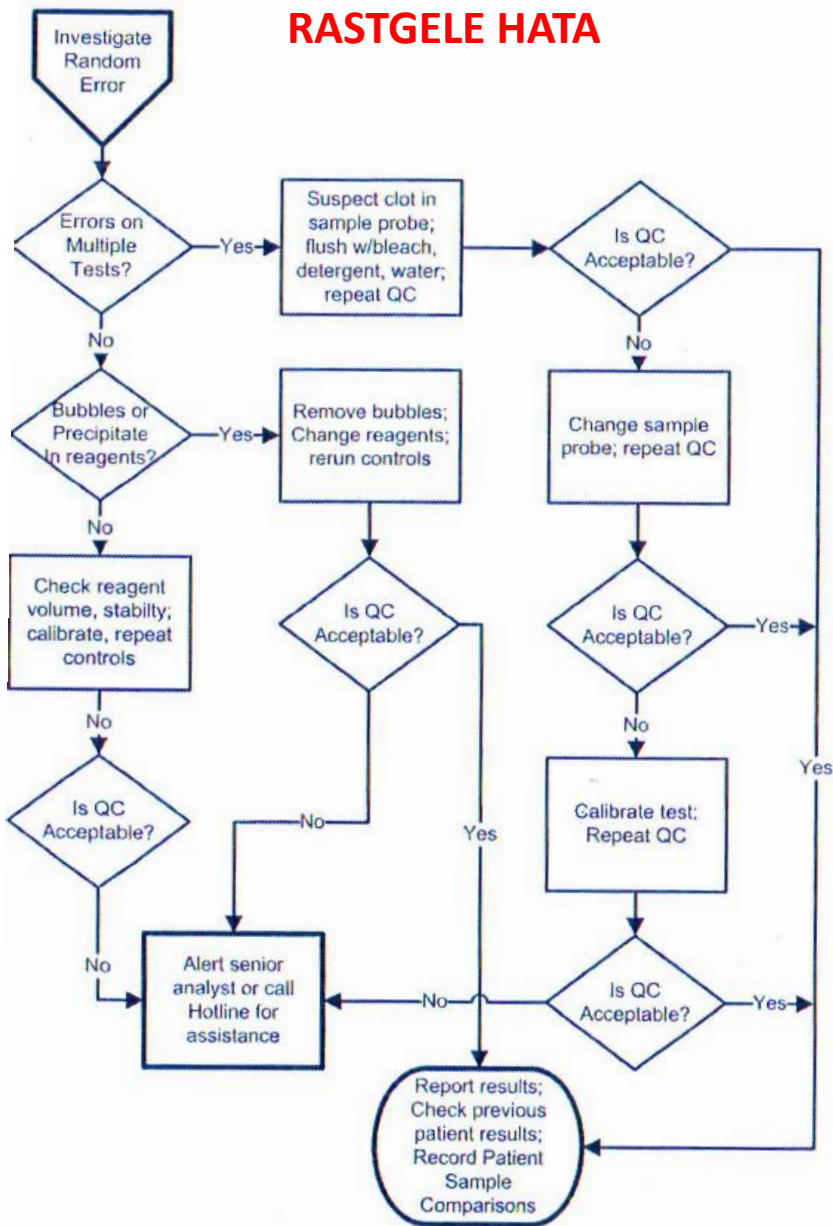


Figure 8-5. Troubleshooting Guide: Investigate Random Error

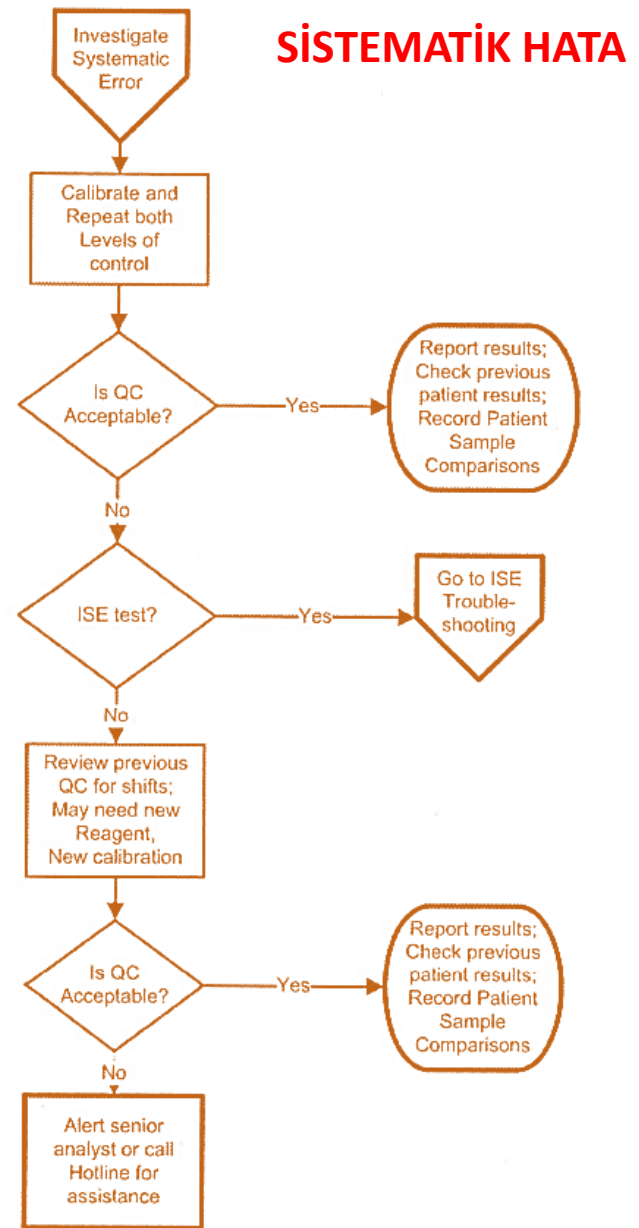
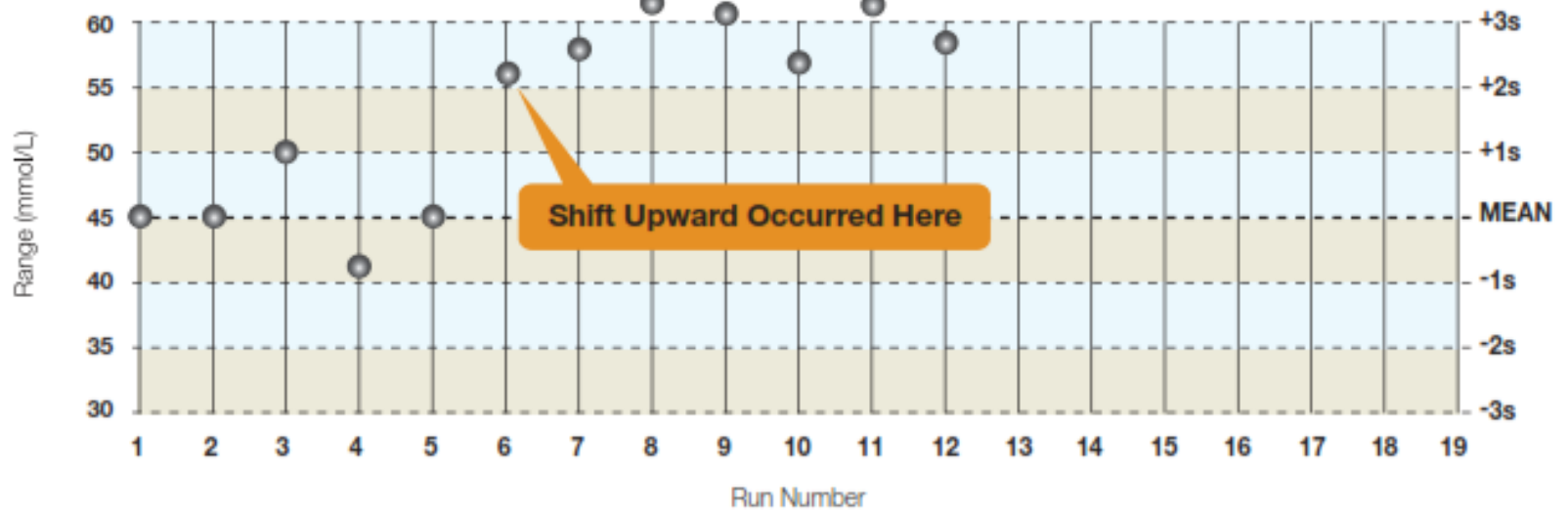
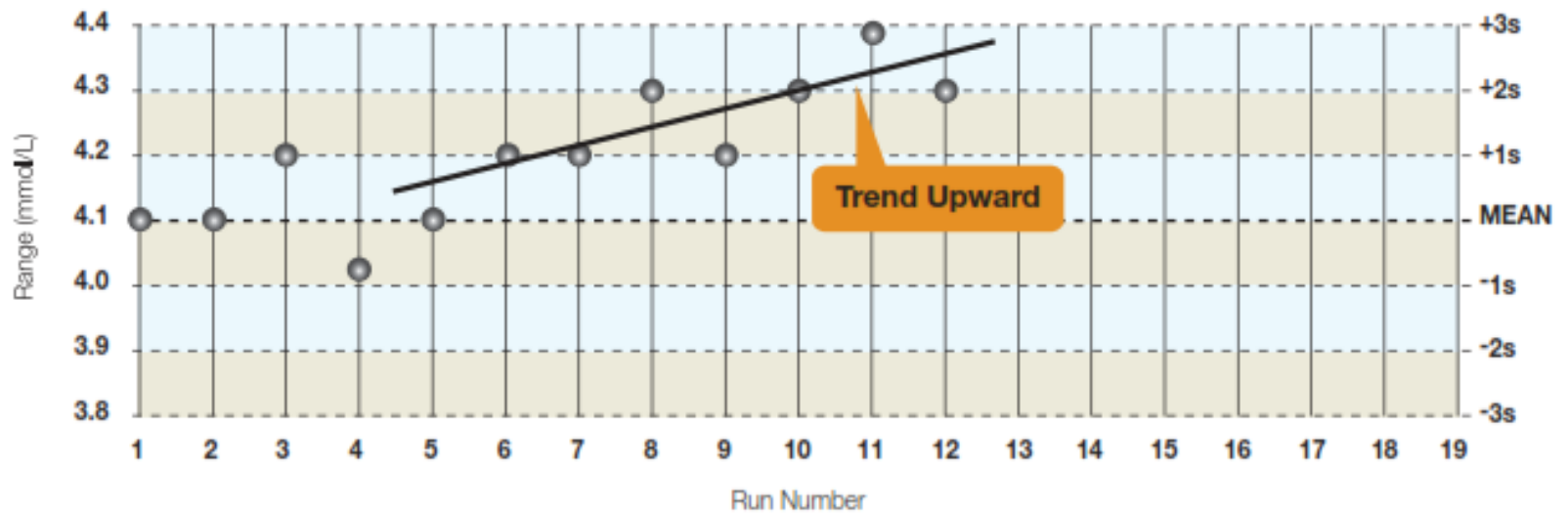


Figure 8-4. Troubleshooting Guide: Investigate Systematic Error

Figure 5: Trend Upward and Shift Upward



Systematic Error

Systematic error is evidenced by a change in the mean of the control values. The change in the mean may be gradual and demonstrated as a **trend** in control values or it may be abrupt and demonstrated as a **shift** in control values.

Trend

A trend indicates a gradual loss of reliability in the test system. Trends are usually subtle. Causes of trending may include:

- Deterioration of the instrument light source
- Gradual accumulation of debris in sample/reagent tubing
- Gradual accumulation of debris on electrode surfaces
- Aging of reagents
- Gradual deterioration of control materials
- Gradual deterioration of incubation chamber temperature (enzymes only)
- Gradual deterioration of light filter integrity
- Gradual deterioration of calibration

An example of trending on a Levey-Jennings chart is provided in Figure 5.

Shift

Abrupt changes in the control mean are defined as shifts. Shifts in QC data represent a sudden and dramatic positive or negative change in test system performance. Shifts may be caused by:

- Sudden failure or change in the light source
- Change in reagent formulation
- Change of reagent lot
- Major instrument maintenance
- Sudden change in incubation temperature (enzymes only)
- Change in room temperature or humidity
- Failure in the sampling system
- Failure in reagent dispense system
- Inaccurate calibration/recalibration

An example of a shift in test system performance is provided in Figure 5.

Statistical Quality Control for Quantitative Measurement Procedures: Principles and Definitions; Approved Guideline—Third Edition

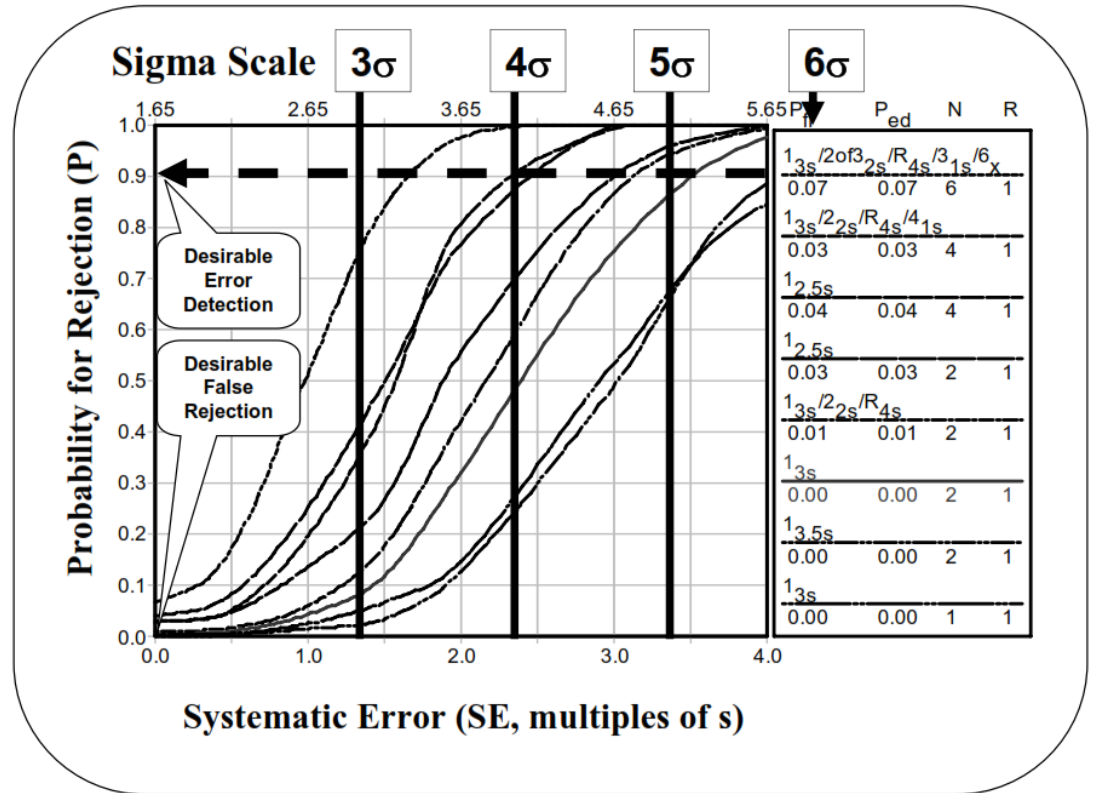
Kaliteyi tanımla

%CV ve Bias ölç

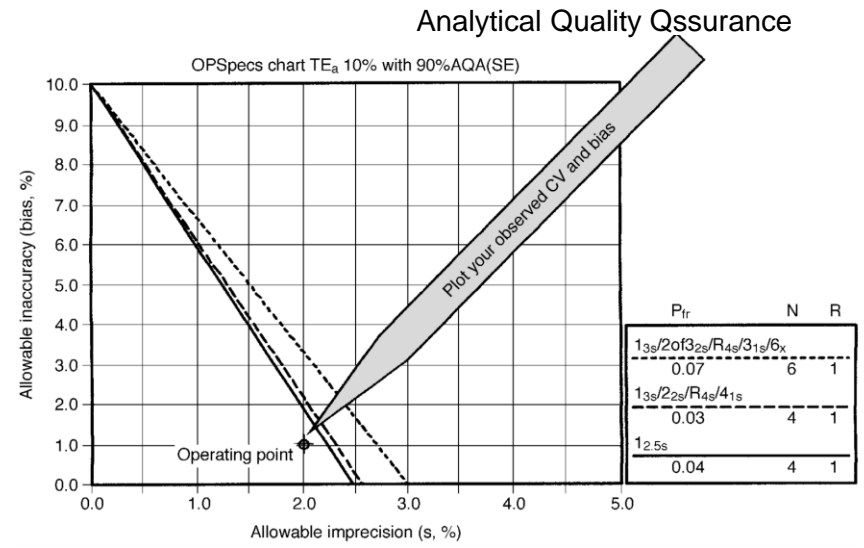
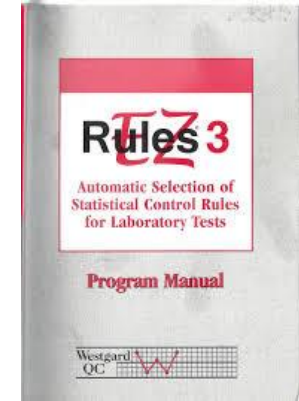
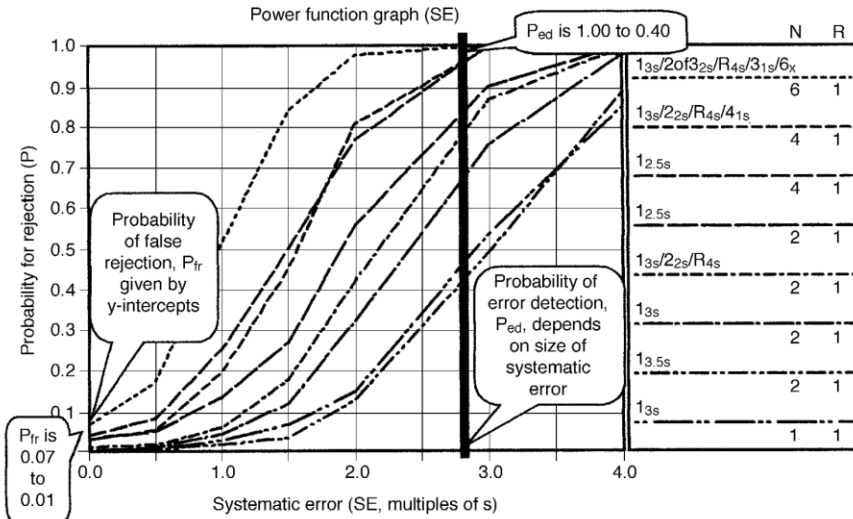
Kural berirle, N

Kural uygulması
belirle

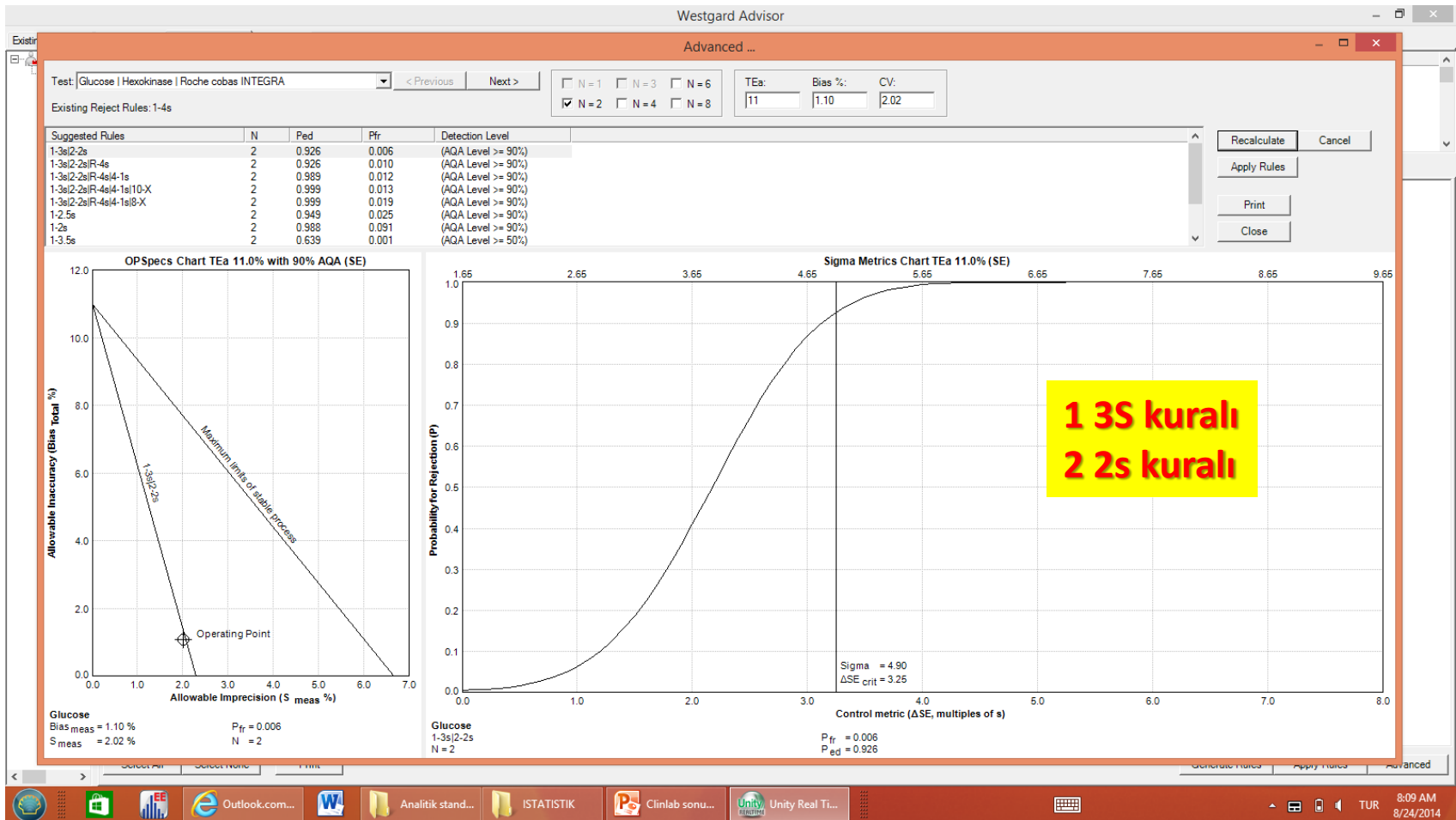
Doğru KK uygula



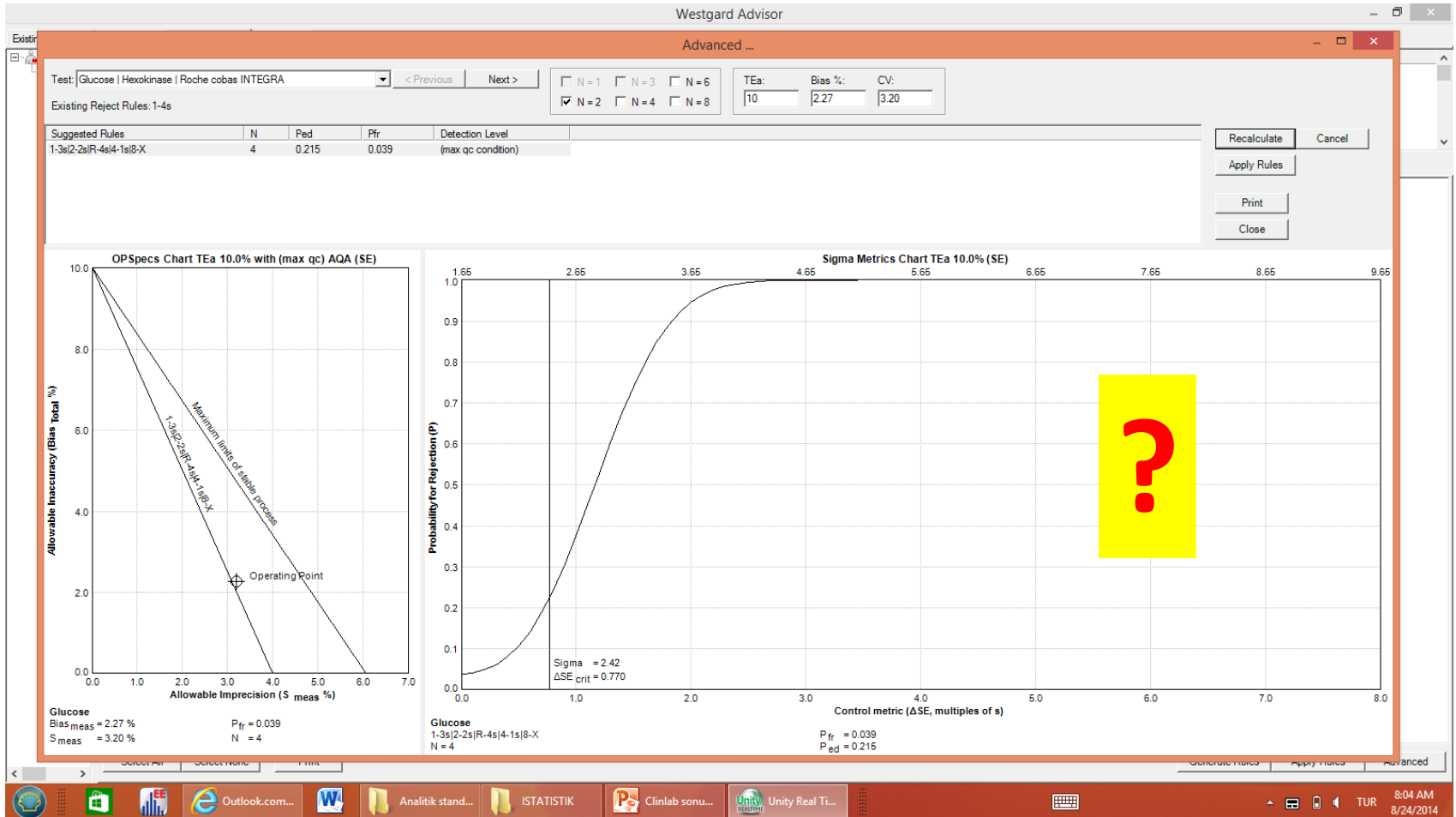
Westgard temelli İKK anlamak için OP Spect anlamak zorundayız



Kolesterol TE:11, Bias:1.10, Pre:2.02



Albumin TE:10, Bias:2.27, Pre:3.20



Kontrol kurallarının YP etkileri

False Rejection Rates of Common Control Rules

Control Rule	# Controls per Run			
	1	2	3	4
1_{2s}	5%	9%	14%	18%
$1_{2.5s}$	1%	3%	3%	4%
1_{3s}	0%	0%	1%	1%
$1_{3.5s}$	0%	0%	0%	0%
$1_{3s}/2_{2s}/R_{4s}$	-	1%	2%	2%
$1_{3s}/2_{2s}/R_{4s}/4_{1s}$	-	-	-	3%
$1_{3s}/2\text{of}3_{2s}/R_{4s}$	-	-	1%	-
$1_{3s}/2\text{of}3_{2s}/R_{4s}/3_{1s}$	-	-	2%	-

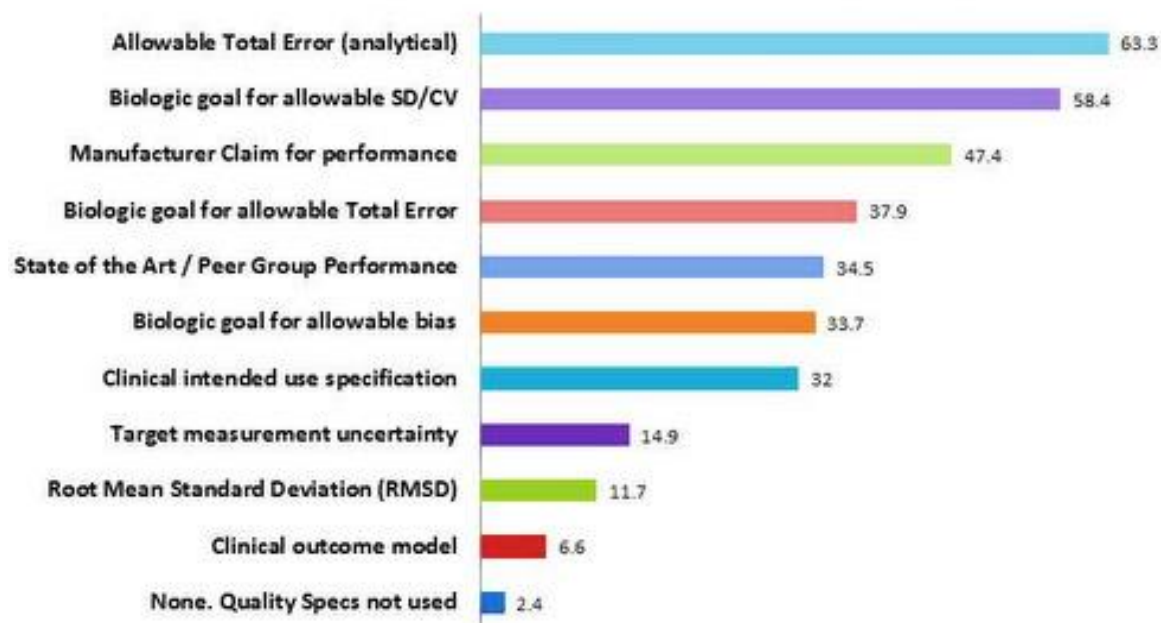
Global Analytical Goal Survey Results

More than 450 responses were received from more than 80 different countries

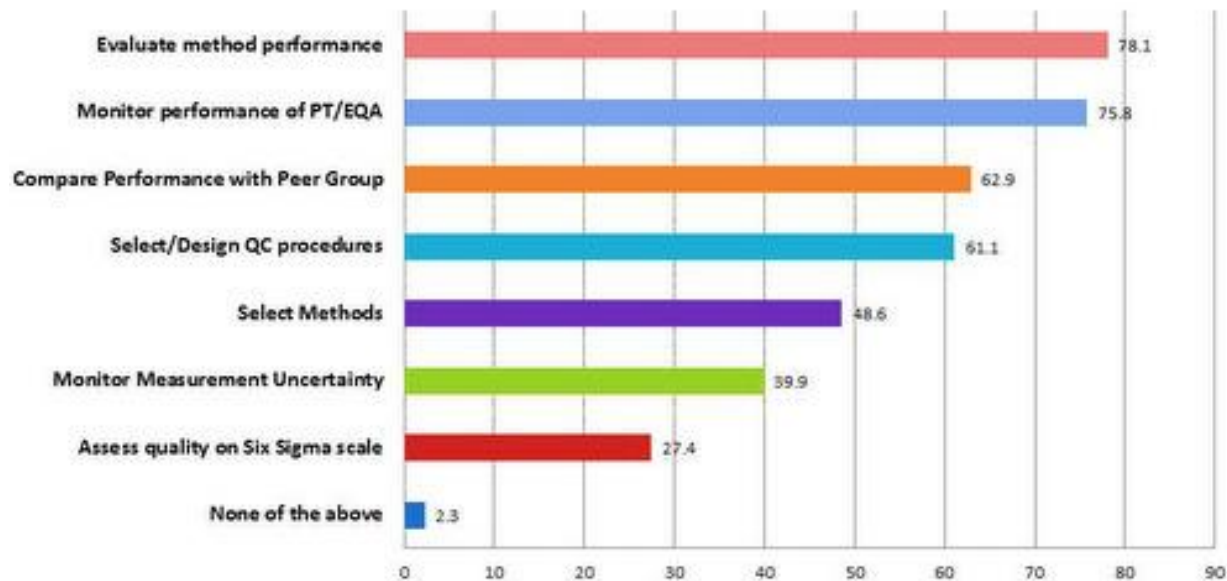
In December 2014 and January 2015

- Andorra
- Armenia
- Argentina
- Austria
- Australia
- Belgium
- Bulgaria
- Bahrain
- Brazil
- Botswana
- Belarus
- Cambodia
- Canada
- Cote d'Ivoire
- Chile
- Cameroon
- China
- Costa Rica
- Croatia
- Denmark
- Ecuador
- Estonia
- Egypt
- Ethiopia
- Federated States of Micronesia
- Finland
- France
- Greece
- Hong Kong
- Indonesia
- Ireland
- India
- Iran
- Italy
- Jordan
- Japan
- Kazakhstan
- Kenya
- Kuwait
- Lebanon
- Lithuania
- Macedonia
- Malaysia
- Mauritius
- Mongolia
- Mozambique
- Mexico
- Nepal
- Netherlands
- Nigeria
- Norway
- Oman
- Philippines
- Poland
- Portugal
- Qatar
- Romania
- Russia
- Saudi Arabia
- Serbia
- Singapore
- Slovenia
- South Africa
- Spain
- Sudan
- Sweden
- Switzerland
- Thailand
- **Turkey**
- Uganda
- Ukraine
- United Kingdom
- United States
- Uzbekistan
- Vietnam
- Zambia

Types of Goals used in the Lab (N=409)



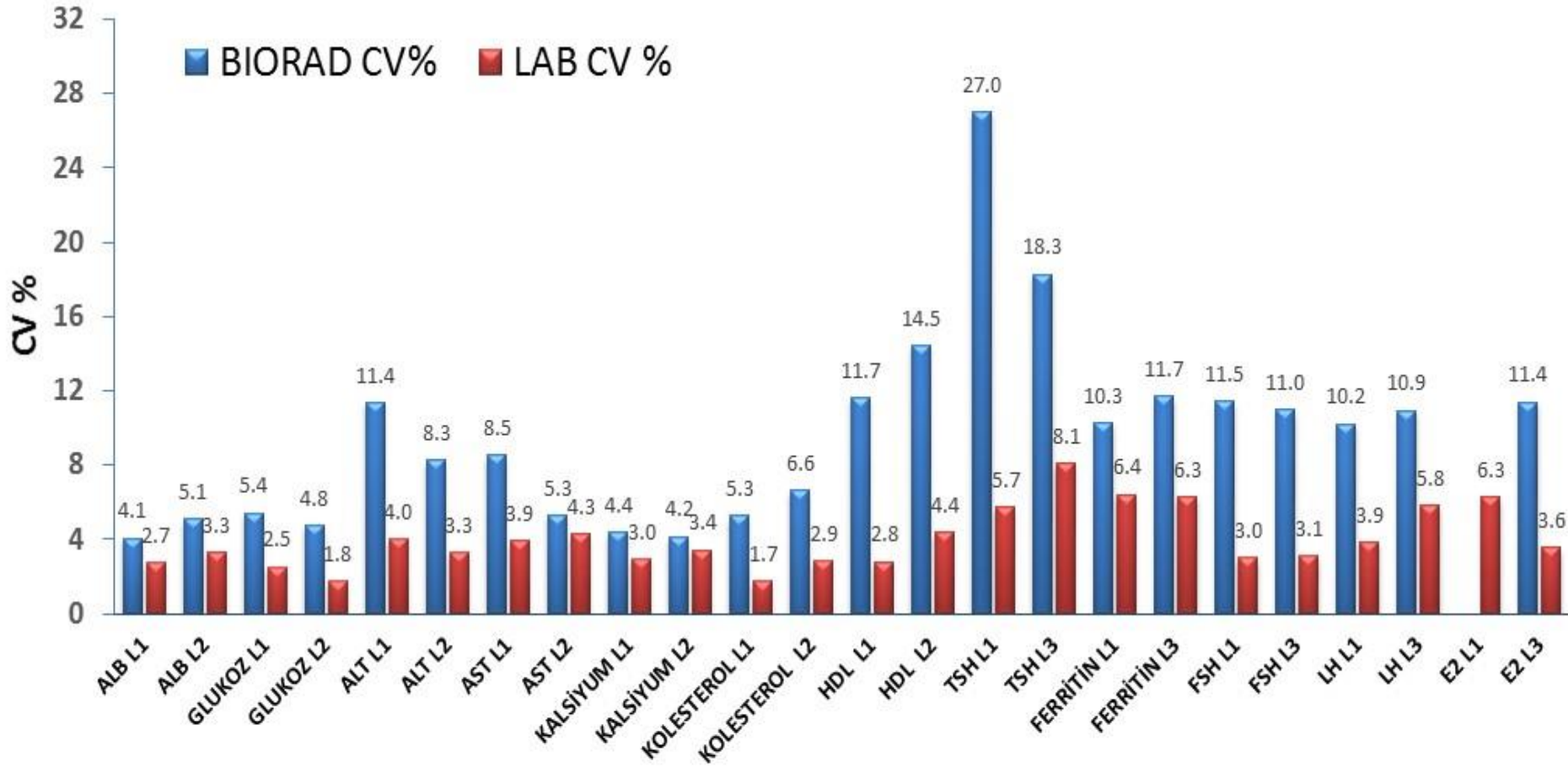
How do you use your Quality Goals?



A survey of qc practices of 86 labs in the UK

- 89.5% use the *same* QC procedure for *all* analytes
- 55.3% use single 2 SD rules
 - 56% use manufacturer derived ranges to set control limits
- 81.3% use peer group or EQA data to set control limits
 - 82.6% **repeat the control** on failed QC flag
- 84.9% **run a new control**
 - 93.7% re-calibrate, then re-run the control

Üretici önerisi kullanılabilir mi?



<http://www.westgard.com/guest4.htm>

- **Manufacturer's Control Ranges Vs User's Calculated Limits**
- Some instrument manufacturers market analyte-specific control products. These materials are useful after calibration to verify the calibration and to provide more control replicates when they are needed for effective control of the method. Some manufacturers produce these controls with relatively wide target ranges rather than assaying them and providing lot-specific mean concentrations or peer data comparison. To set up initial quality control ranges with these materials, the manufacturer's assigned range must be divided by 6 to estimate the standard deviation. Otherwise the ranges are too wide

Rutin Biyokimya için 6

Hormonlar için yaklaşık 7-8

Üretici ortalama kullanmak çok zor

deFault KK

- Her 24 saatte bir 2 düzey kontrol çalışmayı yap



Ekivalan KK

- Ürticilerin reaktif ve kalibratör stabiliteleri artmıştır.
- Çevre şartları, lot to lot değişimleri, personel değişimleri çok test için minimaldir
- Internal monitoring systems (elektronik, internal veya prosedural kontroller) ile tespit edildiğinde
- Kalite kontrol çalışmaları haftalık (veya aylık) bile olabilir



Feature

Received 7.11.05 | Revisions Received 8.24.05 | Accepted 8.24.05

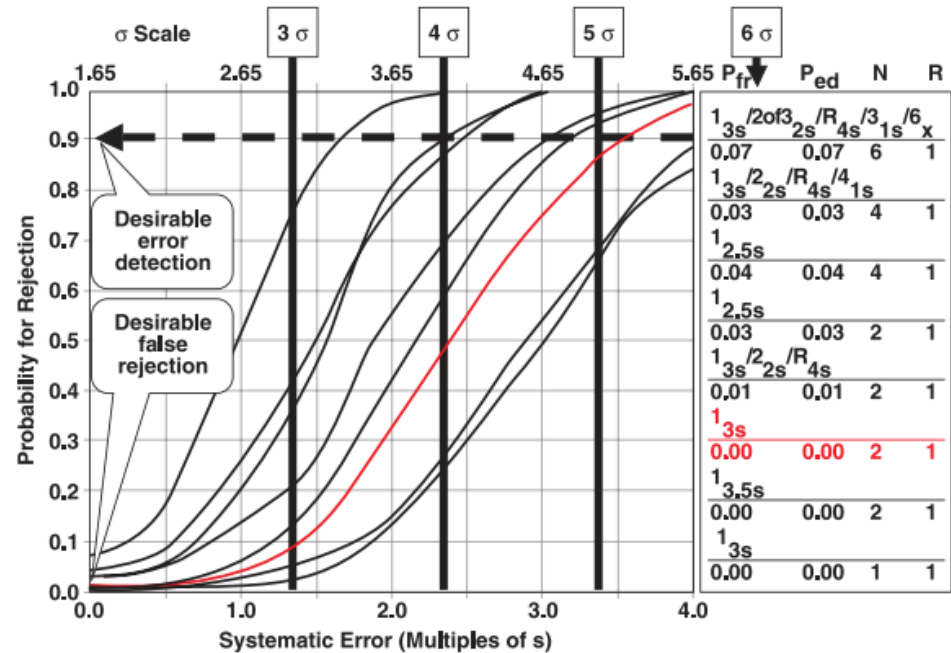
CLIA and Equivalent Quality Control: Options For The Future

Judy Yost, MA, MT(ASCP), Penny Mattingly, MA, MT(ASCP)SBB
(Centers for Medicare and Medicaid Services, Baltimore, MD)

CLSI C24

CLSI C24-A3 on Analytical Run (2)

- “The length of an analytical run must be defined appropriately for the specific analytical system and specific measurement procedure...”
 - Laboratory should consider
 - expected stability,
 - number of patient samples,
 - cost of re-analysis,
 - workflow patterns,
 - operator competency,
 - criticality of tests and
 - impact of errors

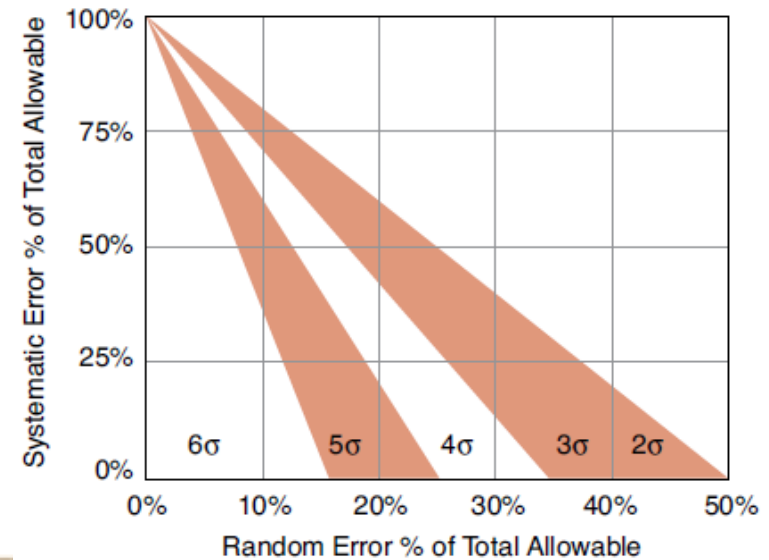
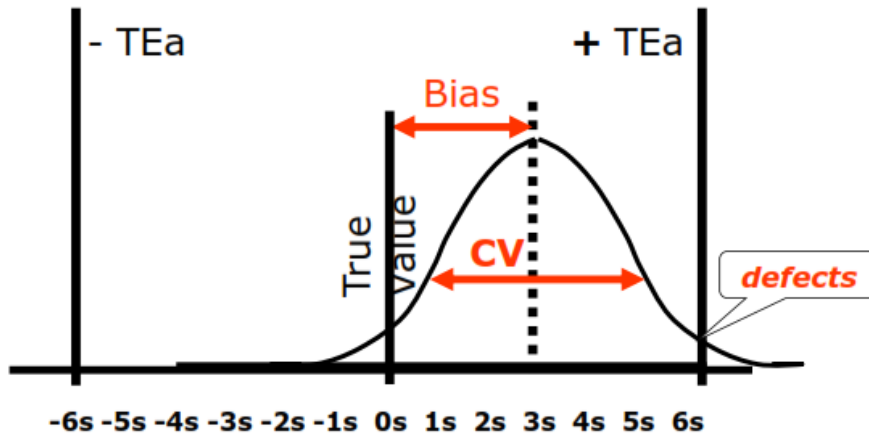


- **6 sigma**: tek kontrol kuralı 1 3.5S veya 1 3S, 2 kontrol
- **5 sigma**: tek kontrol kuralı 1 3S veya 1 2.5S, 2/3 kontrol
- **4 sigma**: çoklu kural (Westgard), 3 / 4 kontrol
- **3.5 sigma**: çoklu kural, 6 kontrol



İKK de Six Sigma değerlendirilmesi

$$\text{Sigma-metric} = (\text{TE}_a - \text{Bias}) / \text{CV}$$



- Dramatic impact of **world class** performance
 - **Less QC Effort Needed?**
 - Fewer, maybe NO, repeated controls
 - Fewer Service Visits or Tech Support Calls
 - Fewer recalibrations, trouble-shooting episodes
 - Better compliance for PT, EQA, etc.



Choosing QC Rules Based on Risk Management (Error Rates)

Critical Systematic Error (SE_c) reaches zero when 5% of results exceed the TE_a limit.

- SE_c uses a z-value of 1.65
- $SE_c = [(TE_a - \text{bias})/s] - z$

Error Rate Categories

Low= method that experiences <3% QC flags/year

Moderate= method that experiences 3-10% QC flags/year

High= method that experiences >10% QC flags/year

D: Examine QC chart Daily
 +: Increase control frequency
 I: Initiate corrective action

ΔSE_c	Low	Moderate	High
>3	1-3.5s	1-3s	1-2.5s (D,I)
2-3	1-3s	1-2.5s	1-2s (D,I)
1-2	1-2.5s (D)	1-2s (D,+)	1-2s (D,+,I)
<1	1-2s (D,I)	1-2s (D,+,I)	1-2s (D,+,I)

Appendix 3: Precision goals derived from CLIA criteria

Chemistry

Test or Analyte	CLIA	Five-Sigma Precision	Six-Sigma Precision
ALT	20%	4.0%	3.3%
Albumin	10%	2.0%	1.7%
Alkaline Phosphatase	30%	6.0%	5.0%
Amylase	30%	6.0%	5.0%
Bilirubin, total	0.4 mg/dL or 20% (greater)	0.08 mg/dL or 4%	0.067 mg/dL or 3.3%
Blood gas pCO ₂	5 mm Hg or 8% (greater)	1 mm Hg or 1.6%	0.8 mm Hg or 1.3%
Blood gas pH	0.04 pH units	0.008 pH units	0.00067 pH
Calcium, total	1.0 mg/dL	0.2 mg/dL	0.17 mg/dL
Chloride	5%	1.0%	0.83%
Cholesterol, total	10%	2.0%	1.7%
Cholesterol, HDL	30%	6.0%	5.0%
Creatine kinase	30%	6.0%	5.0%
Creatinine	0.3 mg/dl or 15% (greater)	0.06 mg/dL or 3.0%	0.05 mg/dL or 2.5%
Glucose	6 mg/dL or 10% (greater)	1.2 mg/dL or 2.0%	1.0 mg/dL or 1.7%
Iron, total	20%	4.0%	3.3%
LDH	20%	4.0%	3.3%
Magnesium	25%	5.0%	4.2%
Potassium	0.5 mmol/L	0.1 mmol/L	0.08 mmol/L
Sodium	4 mmol/L	0.8 mmol/L	0.67 mmol/L
Total protein	10%	2.0%	1.7%
Urea Nitrogen	2 mg/dL or 9% (greater)	0.4 mg/dL or 1.8%	0.33 mg/dL or 1.5%
Uric acid	17%	3.4%	2.8%

İKK uygulamalarının maliyete etkisi

Quality Cost Worksheet, Part I: Waste & Rework

Test	Cholesterol Example
Method	ABC Inc.
System	DEF Analyzer

1. Runs/Day

2. Days/Year

3. Control Rule in use

3a. False Rejection (Pfr) - use table

4. Number of Controls per Run

5. Estimated Cost per Control

6. Number of tests in each test group

7. Cost per test

False Rejection test cost: If you repeat the *entire* test group
Multiply $1 \times 2 \times 3a \times 6 \times 7$.

False Rejection control cost: If you only repeat controls
Multiply $1 \times 2 \times 3a \times 4 \times 5$.

8. Average hourly rate of employees who perform the rework ("repeat run")

9. Average amount of time consumed when one run of this test must be redone.

Rework labor cost: Multiply $1 \times 2 \times 3a \times 8 \times 9$.

TOTAL COST OF WASTE & REWORK:
Add Control cost + Test cost + Rework labor cost

This is the cost of rework if the test performs *perfectly*.
If any real problems occur, the cost of rework is more!

Quality Cost Worksheet, Part I: Waste & Rework

Test	Cholesterol Example
Method	ABC Inc.
System	DEF Analyzer

1. Runs/Day

2. Days/Year

3. Control Rule in use

3a. False Rejection (Pfr) - use table

4. Number of Controls per Run

5. Estimated Cost per Control

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False Rejection test cost: If you repeat the *entire* test group
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False Rejection control cost: If you only repeat controls
Multiply $1 \times 2 \times 3a \times 4 \times 5$.

8. Average hourly rate of employees who perform the rework ("repeat run")

9. Average amount of time consumed when one run of this test must be redone.

Rework labor cost: Multiply $1 \times 2 \times 3a \times 8 \times 9$.

TOTAL COST OF WASTE & REWORK:
Add Control cost + Test cost + Rework labor cost

Note for this example, switching from the 12s rule to a
"Westgard Rule" provides immediate reduction in waste.

Risk ve Risk Analizleri temelli kalite kontrol

EP18-A2

Risk Management Techniques to Identify and Control Laboratory Error Sources; Approved Guideline—Second Edition


 TÜRK STANDARDI

TS EN ISO 14971
Nisan 2013
TS EN ISO 14971:2010 yerine

ICS 11.040.01

Tıbbi cihazlar - Tıbbi cihazlara risk yönetiminin uygulanması
(ISO 14971: 2007; Düzeltilmiş hata: 2007-10-01)

Medical devices – Application of risk management to medical devices
(ISO 14971:2007)
Dispositifs médicaux - Application de la gestion des risques aux dispositifs médicaux
(ISO 14971:2007, Version corrigée 2007-10-01)

 TÜRK STANDARDI

TSE CEN ISO/TS 22367
Mart 2010

ICS 11.100.01

Tıbbi laboratuvarlar-Risk yönetimi ve sürekli iyileştirme yoluyla hataların azaltılması

(ISO/TS 22367:2008, including Cor 1:2009)

Medical laboratories - Reduction of error through risk management and continual improvement
(ISO/TS 22367:2008, including Cor 1:2009)

ISO 15198:2004

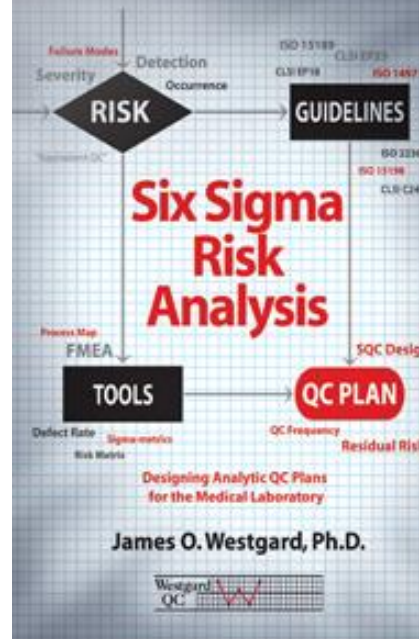
Clinical laboratory medicine. In vitro diagnostic medical devices. Validation of user quality control procedures by the manufacture



October 2011

EP23-A™

Laboratory Quality Control Based on Risk Management; Approved Guideline



IQCP INDIVIDUALIZED
QUALITY CONTROL
PLAN

DEVELOPING AN IQCP
A STEP-BY-STEP GUIDE



U.S. Department of Health and Human Services

Bütün süreçte olduğu gibi kalite kontrol sürecinde de risk analizi yapılabilir



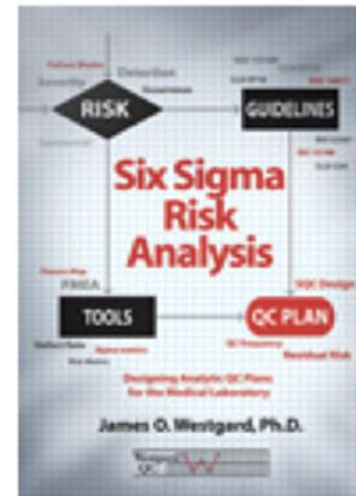
Alternatif KK- Risk temelli KK

Risk Management

Recommended by ISO, adopted by manufacturers

- Accepted by CLSI & CMS for "Alternate QC"
 - **EP18** "Risk management techniques to identify and control laboratory error sources"
 - **EP22** "Presentation of manufacturer's risk mitigation information"
 - **EP23** "Laboratory QC based on risk management"
 - Includes "QC toolbox" for monitoring residual risks
 - "Surrogate" QC, instrument checks, performance checks, patient comparisons, patient data QC (Delta checks, consistency checks, AoN), PT/EQA

New Book: Six Sigma Risk Analysis



DO THE RIGHT QC WITH SIX SIGMA RISK ANALYSIS.

Risk nedir?

“Bir laboratuvar hatasının riski belli bir ihtimaldedir” i hesaplayarak ölçebiliriz
istenmeyen bir olaydır vb

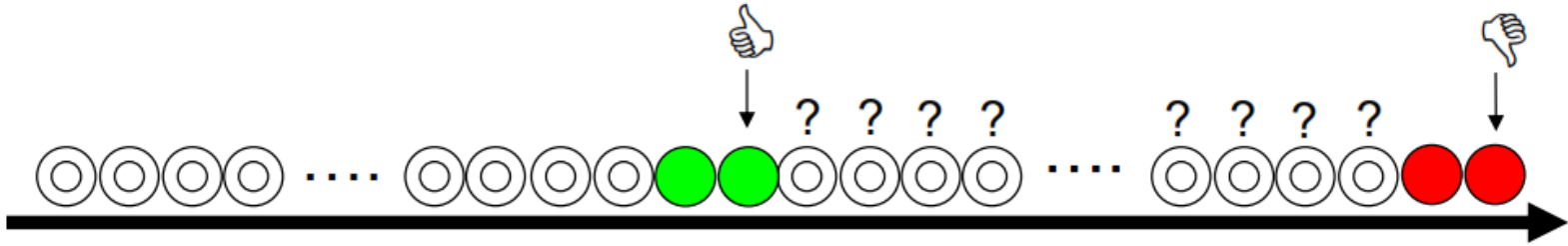
Tanımlar (ISO 14971)

- **Risk:** Zararın varlığının ihtimali ile zararın ciddiyetinin kombinasyonudur ($O \times S$)
- **Zarar:** İnsan sağlığı için fiziksel hasar veya zarar, veya çevre veya özelliğinin hasarı
- **Ciddiyet:** Bir tehlikenin muhtemel sonucunun ölçüsü
- **Tehlike:** Zararın potansiyel kaynağı

ISO tanımına göre: risk kantitatifdir, varlığın ihtimalinin ölçüsüdür ve zararın ciddiyetidir

Nasıl ve Ne sıklıkla IKK uygulaması yapılır ?

CLIA hasta sonuçlarını riske atmamak için minimum 24 saat (veya her çalışmada) iki düzey kontrolü zorunlu kılar (in section 493.1253 (3) on page 3707-12)
(koagülasyon, kan gazı gibi testler hariç)

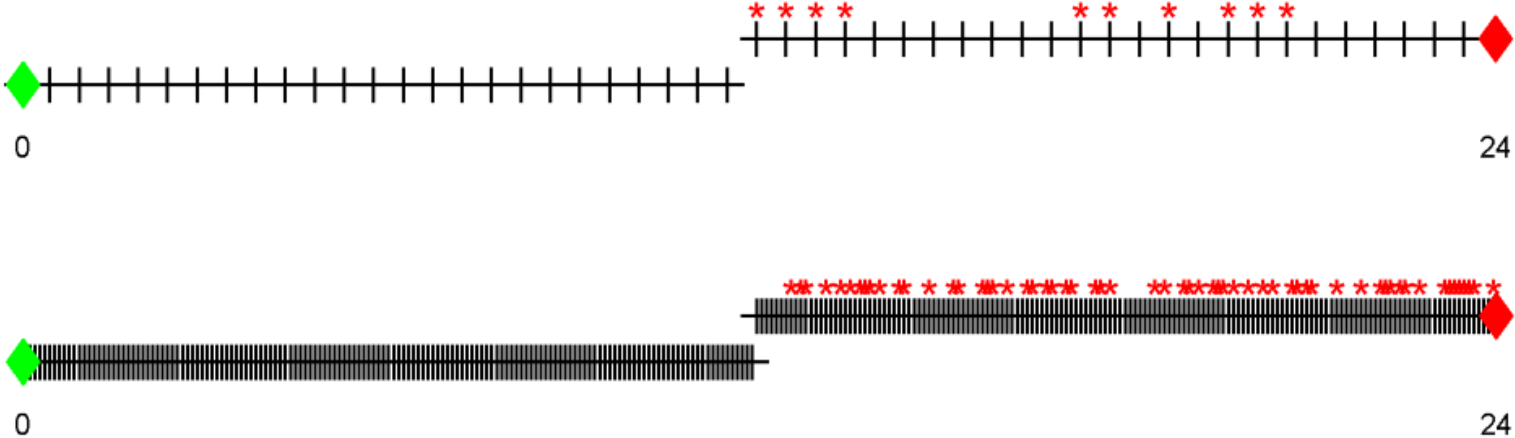


?????

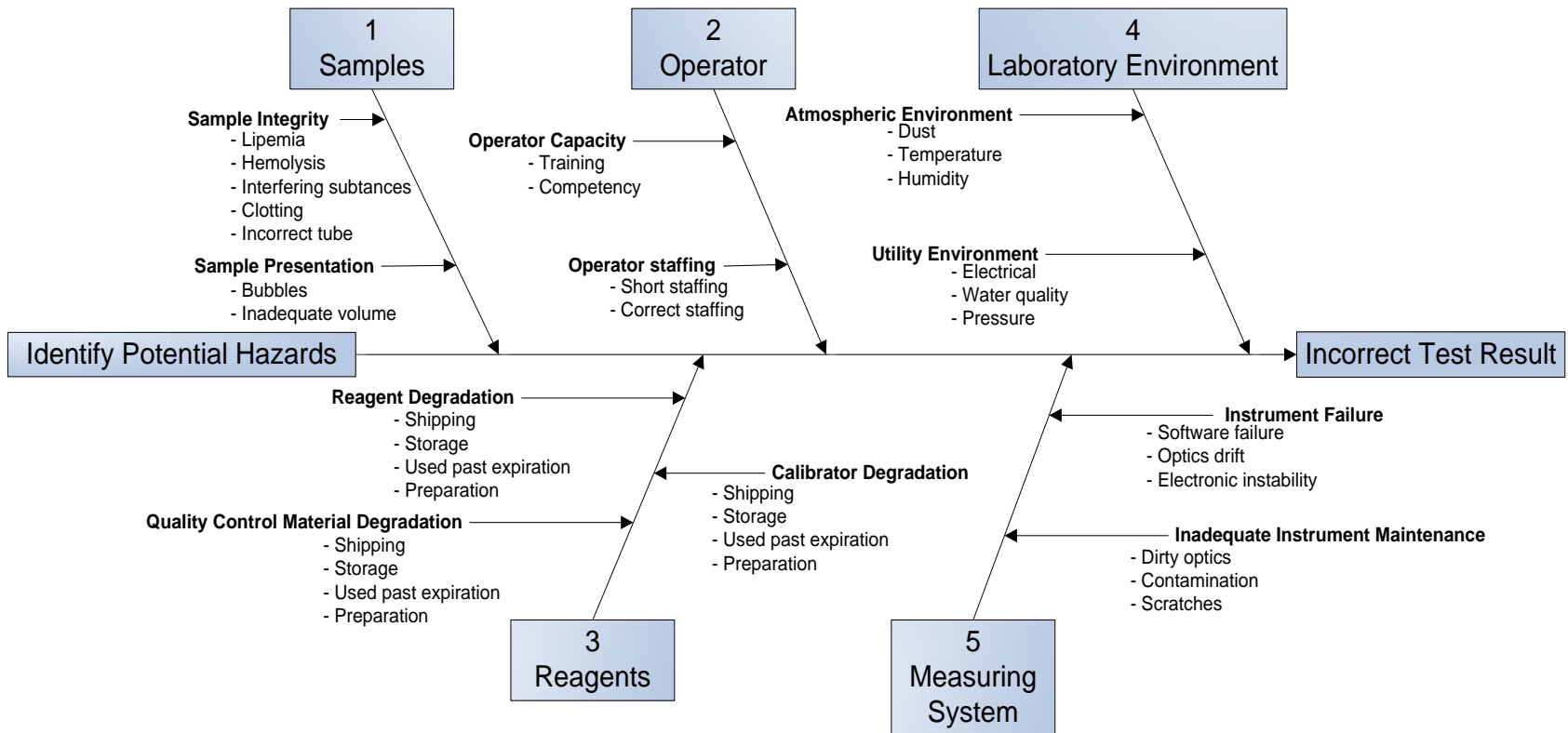
Hasta sonuçlarına ait düzeltme yapılacak mıdır?

Risk nedir

Bu durumda risk çalışılan hasta sayısı ile ilgilidir.



Identify the Risks



Hedefler ve risk ilişkisi

Recommended QC Tool	Sigma >5.5	Sigma 3.5-5.5	Sigma <3.5
Analyst/operator controls			
Standard Operating Procedure	Essential	Essential	Essential
Operator training	High	High	High
Operator checklists	High	High	High
System maintenance	High	High	High
Operator competency	High	High	High
Built-in analyzer controls			
Electronic checks	Low	Moderate	High
Function tests	Low	Moderate	High
Process tests	Low	Moderate	High
Calibration checks	Low	Moderate	High
Integrated controls	Low	Moderate	High
Stable control materials			
Statistical QC	Essential	Essential+	Essential++
Frequency of QC	Low	Moderate	High
SQC with peer comparison	Low	Low	Low
Periodic EQA, PT	Regulatory	Regulatory	Regulatory
Trueness controls	Low	Low	Low
Patient data analysis			
Implausible values	High	High	High
Delta checks	Low	Moderate	High
Correlation algorithms	Low	Moderate	High
Repeat patient testing	Low	Moderate	High
Population statistics	Low	Moderate	High

Table 14-3. Priority of different QC tools in relation to the Sigma performance of the testing process.

Recommended QC Tool	Practicality	Reliability	Effort
Analyst/operator controls			
Standard Operating Procedure	Man/computer	Low	Moderate
Operator training	Manual	Low	Moderate
Operator checklists	Man/computer	Moderate	Low
System maintenance	Manual	Low	Low
Operator competency	Man/computer	Low	Moderate
Built-in analyzer controls			
Electronic checks	Man/computer	High	Low
Function tests	Man/computer	High	Low
Process tests	Computer	High	Low
Calibration checks	Man/computer	High	Low
Integrated controls	Computer	High	Low
Stable control materials			
Statistical QC	Man/computer	High	Moderate
SQC with peer comparison	Computer	Moderate	Moderate
Periodic EQA, PT	Manual	Moderate	Low
Trueness controls	Man/computer	Low	Low
Patient data analysis			
Implausible values	Man/computer	Moderate	High/Low
Delta checks	Computer	Low	Moderate
Correlation algorithms	Computer	Low	Moderate
Repeat patient testing	Man/computer	Low	Moderate
Population statistics	Computer	Moderate	High

Table 14-4. Example assessment of feasibility of different QC tools on basis of practicality, reliability, and effort to implement.

Failure Reporting, Analysis, and Corrective Action Systems (FRACAS)

Manufacturer-Completed Section				Clinical Laboratory-Completed Section							
Step or Component in Which Failure Occurs	Failure	Cause	Effect	Severity	Probability	Criticality	Recommended Action From Manufacturer	Prevention	Detection	Recovery	Outcome Measure
Operator	Sample not collected correctly	Sample clotted or incorrect tube type	Incorrect result	1	1	1	Training, instructions	Operator training on proper sample collection, monitor sample conditions on arrival to laboratory	Sample arrives in wrong container or clotted	Request new sample	Audit operator training; monitor for frequency of failure
Operator	Sample contaminated with target/analyte carryover	Improper sample handling	Incorrect result	4	1	4	Change gloves when handling different samples	Operator training; clean work area; maintain sterile technique	QC or proficiency test failure	Repeat analysis	Audit frequency of QC; monitor frequency of failure.
Operator	Wrong assay system used for test	Operator interrupted, selected wrong test	Result on a different test	1	1	1	Verify test system matches what is entered in computer	Operator training; locate analyzer where technologists are not interrupted	Wrong test after analysis	Repeat analysis with correct test	Audit operator training; monitor for frequency of failure
Operator	Sample added to wrong place in assay system	Operator failure	No result	1	1	1	Assay designed so sample, if collected properly, does not fit anywhere but proper insertion point	Operator training	Analyzer failure	Reinsert sample and start analysis	Audit operator training and competency

6 Sigma

<i>Control Rule</i>	<i>Analytes</i>
For 5.0 Sigma values and above: 13s with N=2	Triglycerides, ALP, Magnesium, Uric Acid, Creatinine, CPK, Glucose, Total Protein, Amylase, Potassium, Calcium
For 4.0 to 5.0 Sigma values: 12.5s with N=2	LDH, BUN, ALT
For Sigma values below 4.0: "Westgard Rules" with N=2	Cholesterol, Chloride, Albumin, AST, T. Bilirubin, Sodium

Araştırma Makalesi [Research Article]

Yayın tarihi Aralık, 2005 © TurkJBiochem.com

[Published online December, 2005]

Klinik Laboratuvarlarda Toplam Laboratuvar Performansının Değerlendirilmesi: Normalize OPSpec Grafikleri, Altı Sigma ve Hasta Test Sonuçları

[Assessment of Total Clinical Laboratory Process Performance: Normalized OPSpecs Charts, Six Sigma and Patient Test Results]

Klinik Yararlılık, (CVO Grupları)		S		ARALIK 2003 Test süreci performansı (Sigma düzeyi-S)								
				S-3			S-2			S-1		
		CV Oranı		≤4			4-6			≥6		
		L1	L2	L3	L1	L2	L3	L1	L2	L3		
CVO-3	≥2		<i>TProt</i>	<i>Glu LD Na</i>					<i>Kreat</i>	<i>Alb Kreat</i>		
CVO-2	1-2	<i>Cl InP</i>	<i>BUN Na Glu LD</i>	<i>GGT</i>	<i>Alb</i>	<i>BUN</i>	<i>Cl</i>	<i>AST Ca K Mg</i>	<i>ALP AST Ca TKol</i>	<i>ALP K InP TKol Mg ÜA</i>		
CVO-1	<1	<i>CK</i>	<i>TBil</i>	<i>GGT</i>		<i>GGT TG</i>			<i>ALT</i>	<i>ALT TG</i>		

Kullanılıyor mu?

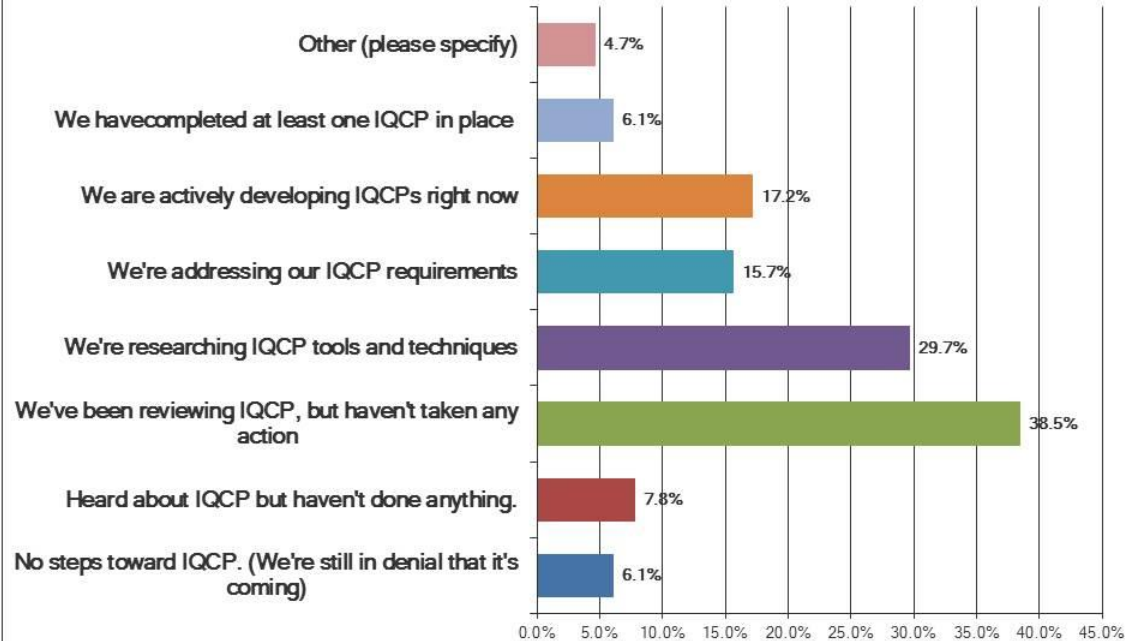
IQCP INDIVIDUALIZED
QUALITY CONTROL
PLAN

DEVELOPING AN IQCP
A STEP-BY-STEP GUIDE



U.S. Department of Health and Human Services

US Labs: Rate your IQCP readiness:



The implementation of a system for managing analytical quality in networked laboratories

Nuthar Jassam¹, Chris Lindsay², Kevin Harrison¹, Douglas Thompson¹, Mike P Bosomworth¹ and Julian H Barth¹

¹Department of Clinical Biochemistry, Leeds General Infirmary, Leeds LS1 3EX; ²Siemens Healthcare Diagnostics, Sir William Siemens Square, Surrey, UK

Bradford Royal Infirmary
Summary QC-Statistics

Leeds General Infirmary | St. James's University Hospital

The Leeds Teaching Hospitals NHS Trust

Links to data from other Trust Hospitals

Instrument	Lot	Test	Month/Year	Mean	Target	SD	SD Range	CV%	CV-B%	BIAS%	BIAS-B%	TE%	TE-B%	n	Outliers	Min Value	Max Value	Range	Data
BRI 1650	46371	GLU	Jan-2009	3.403	(3.500)	±0.1146	(±0.1500)	3.37	(2.85)	1.27	(±2.24)	6.83	(6.94)	233	1	3.00	3.80	0.800	→
BRI 2400	46371	GLU	Jan-2009	3.438	(3.410)	±0.1041	(±0.1500)	3.03	(2.85)	-0.95	(±2.24)	5.95	(6.94)	496	5	3.20	3.70	0.500	→
BRI 1650	46373	GLU	Jan-2009	20.473	(20.300)	±0.2329	(±0.2500)	1.14	(2.85)	1.27	(±2.24)	3.15	(6.94)	232	2	19.40	21.00	1.600	→
BRI 2400	46373	GLU	Jan-2009	20.542	(20.520)	±0.1858	(±0.5000)	0.90	(2.85)	-0.95	(±2.24)	2.43	(6.94)	493	7	19.40	21.00	1.600	→

CV% Derived from SD and Mean
CV-B% Biological Variation (CV%) from Performance Specification Table

BIAS% Percentage difference between mean and method mean (EQA data)
BIAS-B% Allowable %Bias from Performance Specification Table

TE% Derived from CV% and BIAS%
TE-B% Allowable Total Error% from Performance Specification Table

Button allowing access to Monthly File Dates

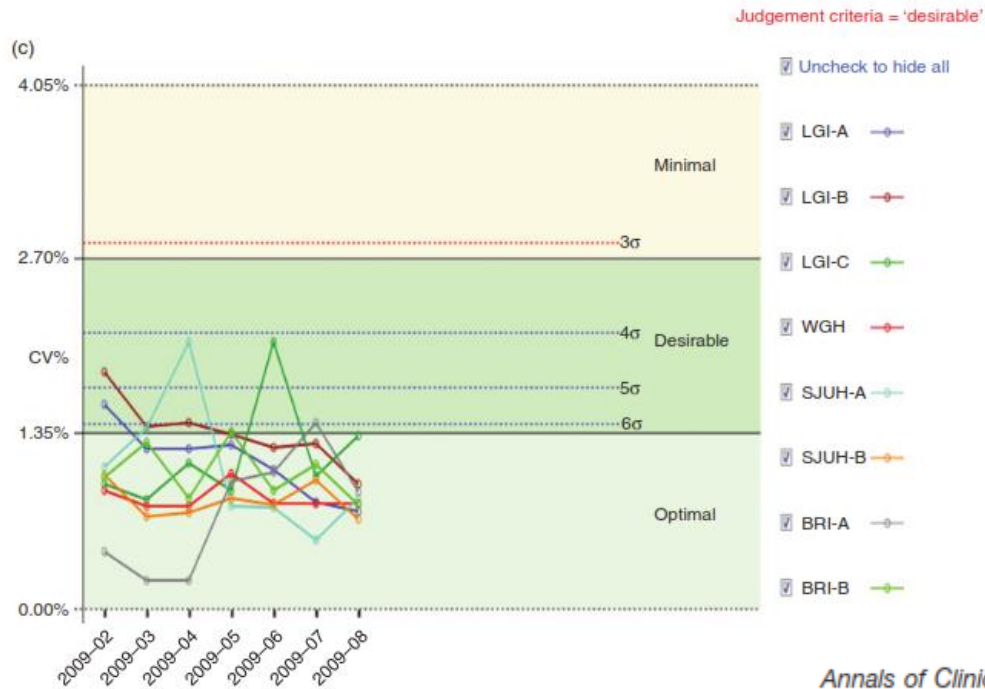
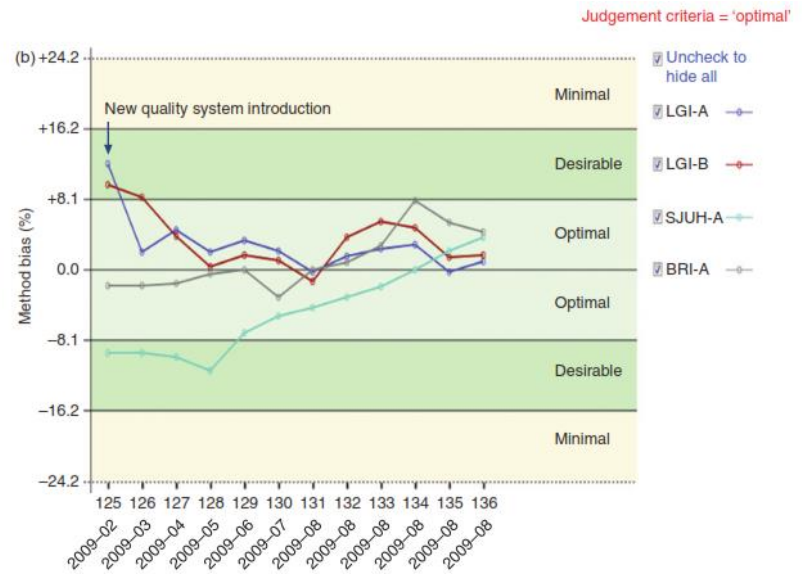
File Dates	
200712	▶
200801	▶
200802	▶
200803	▶
200804	▶

Link which switches Test Table displayed in Right Hand Pane

Hyperlink replaces Left Hand Pane with Test List for that month

Button for retrieving raw data in text format (CSV)

GLU(BRI 1650_46371).csv				
	A	B	C	D
1	BRI 1650 GLU(46371).csv			
2		1	02/01/2009 09:25	3.5
3		2	02/01/2009 10:17	3.5
4		3	02/01/2009 11:23	3.5
5		4	02/01/2009 12:19	3.5
6		5	02/01/2009 13:18	3.5
7		6	02/01/2009 14:17	3.5
8		7	02/01/2009 15:19	3.5



Hasta sonuçlarına göre kalite kontrol

- 1965 Hofmann AON önerdi
- 1974 Bull hemotoloji analizörleri için geliştirdi
- 1984 Cembrowski hasta temelli KK kuralları oluşturdu
 - Normallerin ortalaması (AON)
 - Hareketli ortalama-Moving Avarage (MA)
 - Exponentially weighted moving avarage (EWMA)
 - Diğerleri

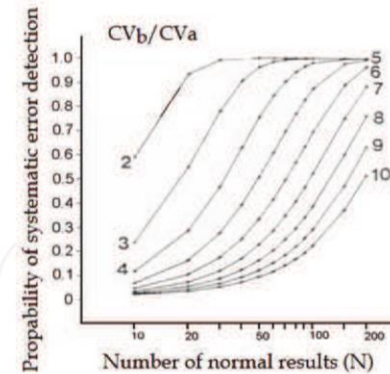
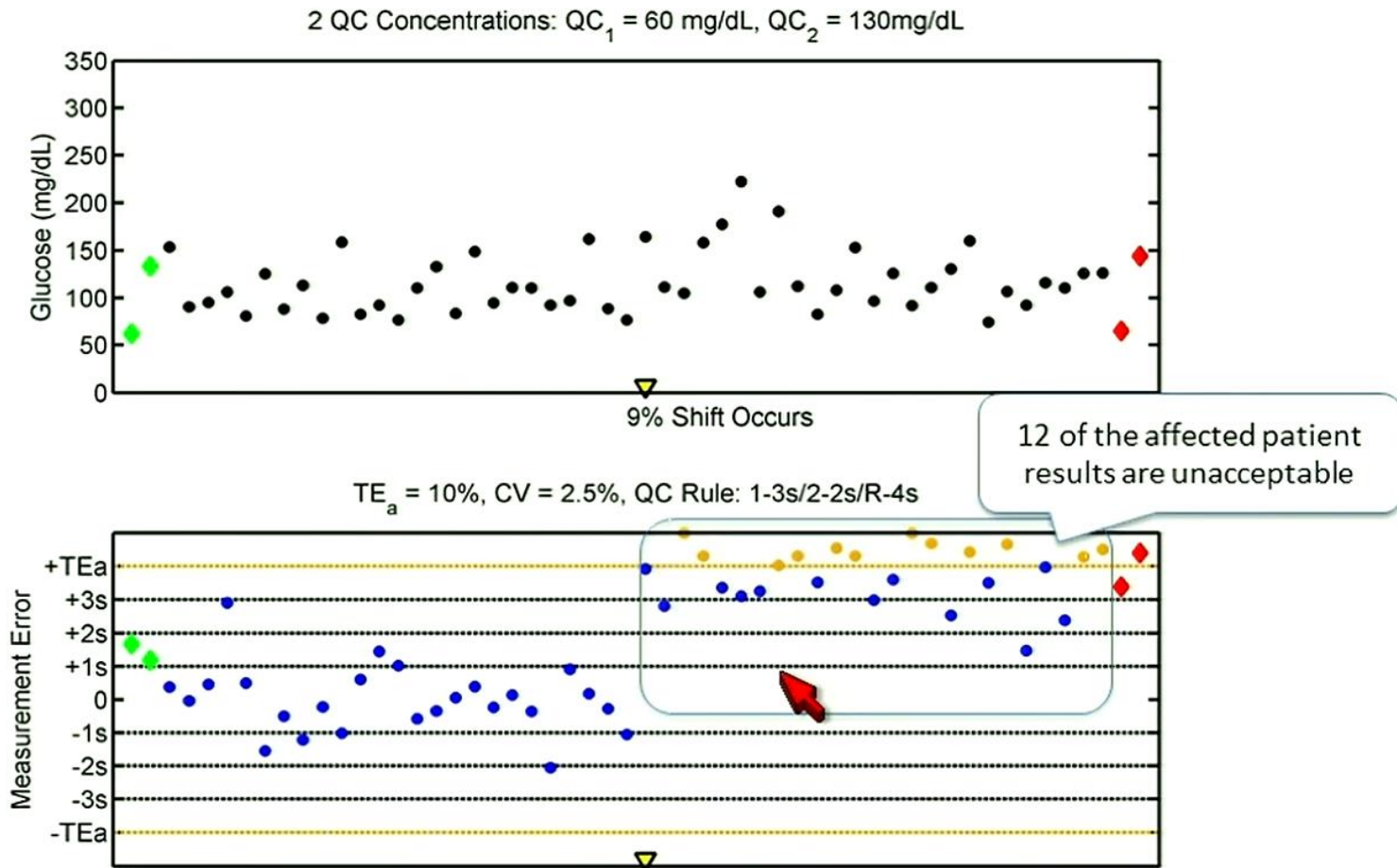
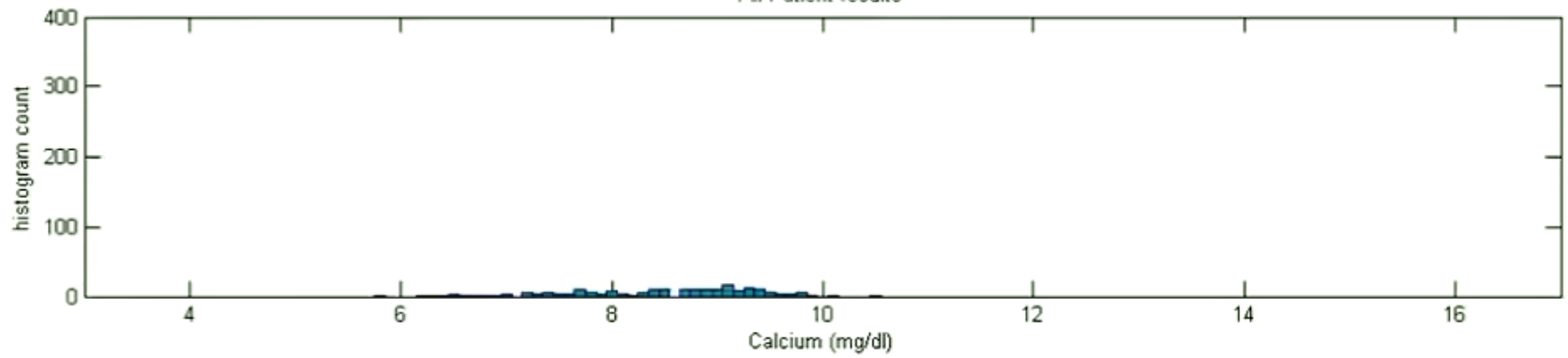


Fig. 13. Cembrowski nomogram which correlates the ratio CV_b/CV_a with the number of normals (N). The nomogram detects systematic errors with $\Delta SE = 2s$ with probability of false alarm 1%

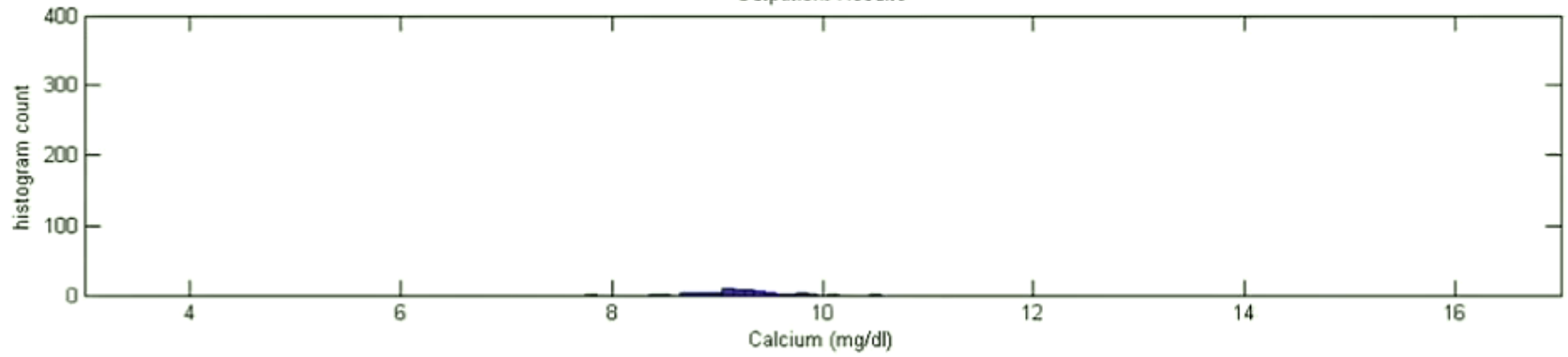
Unacceptable Patient Results



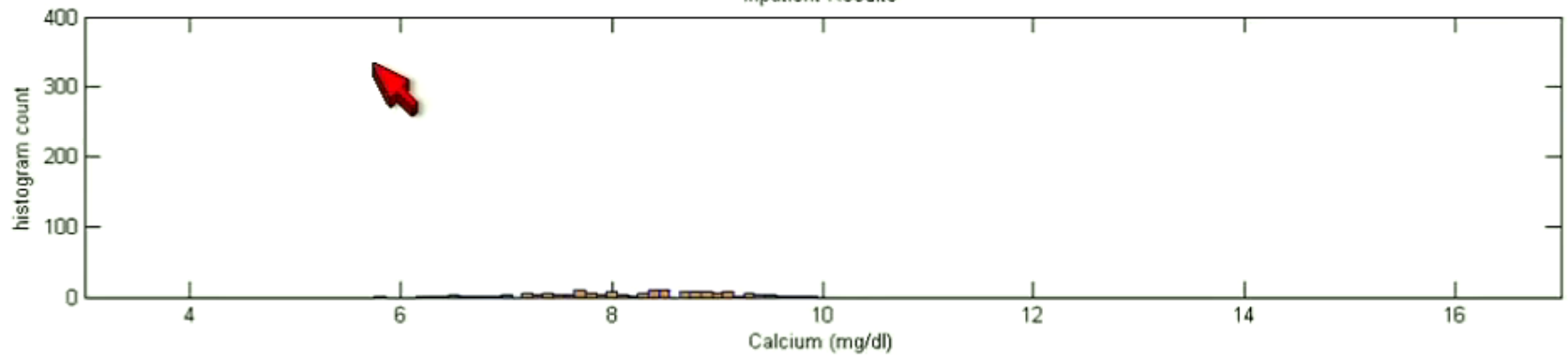
Hours (starting from midnight): 00:00
All Patient results



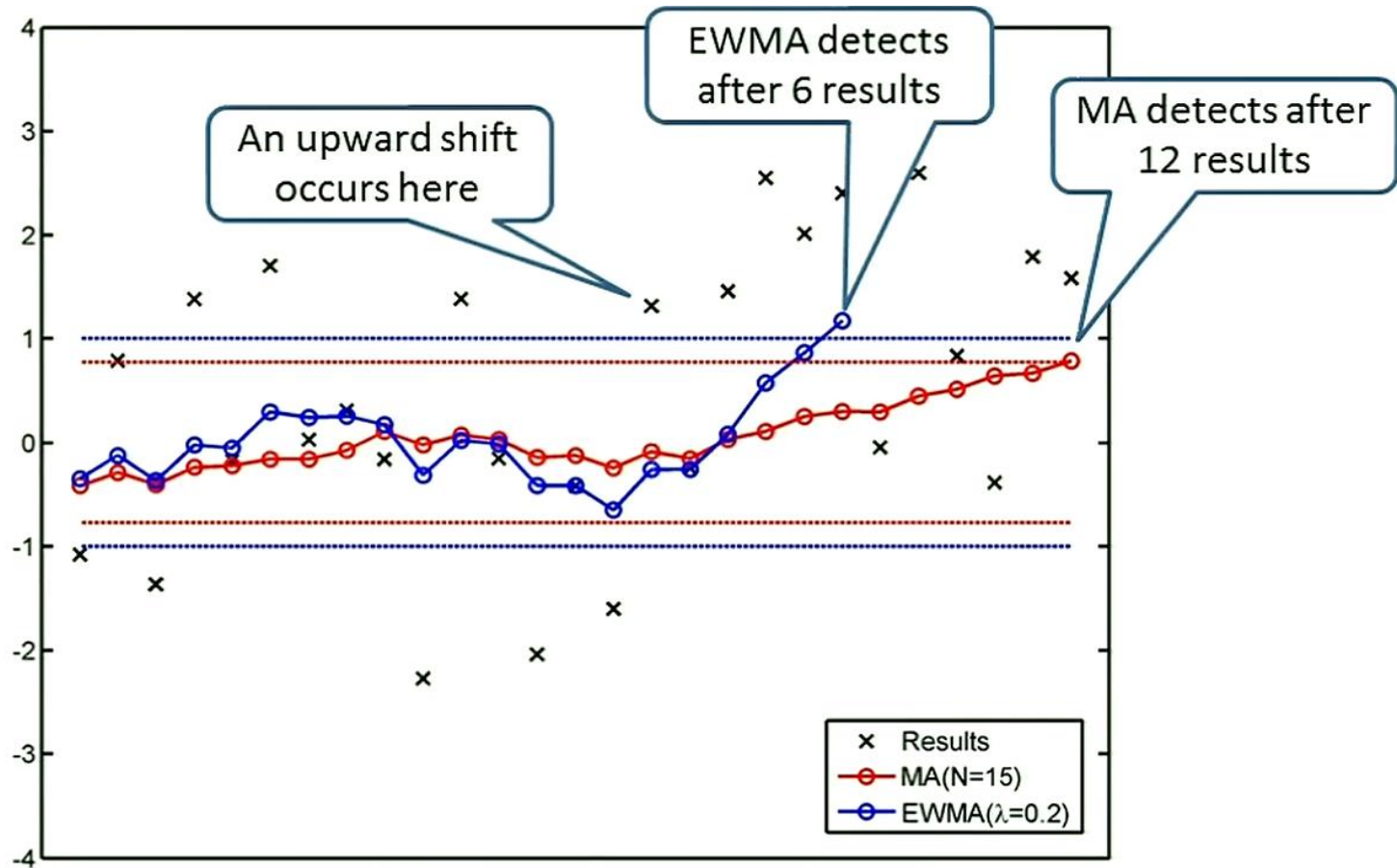
Outpatient Results



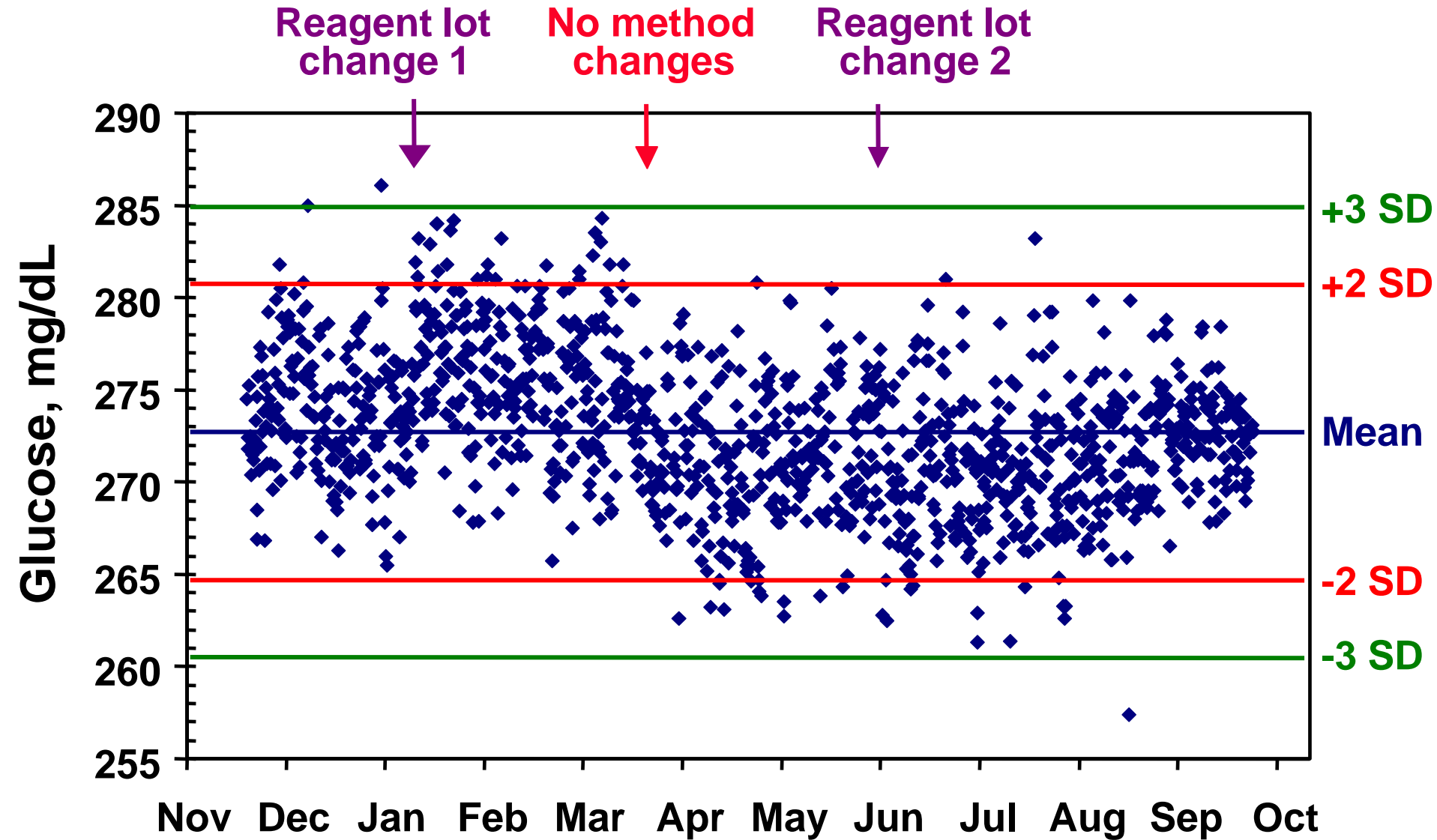
Inpatient Results



Hareketli ortalama-Moving Avarage (MA) Exponantially weighted moving avarage (EWMA)



Variability must include all sources



Thoughts on quality-control systems: a laboratorian's perspective

GEORGE S. CEMBROWSKI*

Table 3. Comparison of numbers of patient results to be averaged for average of patient quality control for nine representative clinical chemistry tests.

Analyte	s_p/s_a	N_{Westgard}	$N_{\text{Douville}} (4 \times s_p^2/s_a^2)$
ALP	13.8	450	762
AST	2.2	40	19
Bilirubin	8.6	120	296
Calcium	1.8	60	13
Cholesterol	10.3	450	424
Potassium	2.8	100	31
T ₄ , free	2.5	100	25
T ₄ , total	6.1	60	149
TSH	8.9	300	317

The s_p/s_a and N_{Westgard} are taken from the Westgard, Smith, Mountain and Boss paper with N being derived from Westgard's OPSpecs analysis of power functions of averages of patient data.

ALP, alkaline phosphatase; AST, aspartate aminotransferase; T₄, thyroxine; TSH, thyrotropin.

Clinical Chemistry 43:5
886–892 (1997)

Unity verilerini ile bizim verilerimizin karşılaştırılması

Farklı amaçlar için kullanımı

Unity™ Worldwide Report
Assayed Chemistry • Lot 14480 • Exp 31-May-2017

Creatinine	Alkaline picrate-kinetic mg/dL					
	Level	Mon	Cum	Level	Mon	Cum
Siemens Dimension Series						
Mean	1	2.80	2.73	2	6.26	6.17
SD		0.141	0.140		0.222	0.247
CV		5.0	5.1		3.5	4.0
# Points		1058	23427		997	22373
# Labs		33	135		33	131

Unity % 5.1 % 4

Bu değerlerin yaklaşık 3SD ile aralıklar belirleniyor

Bizim verilerimiz

% 2.59 % 2.84

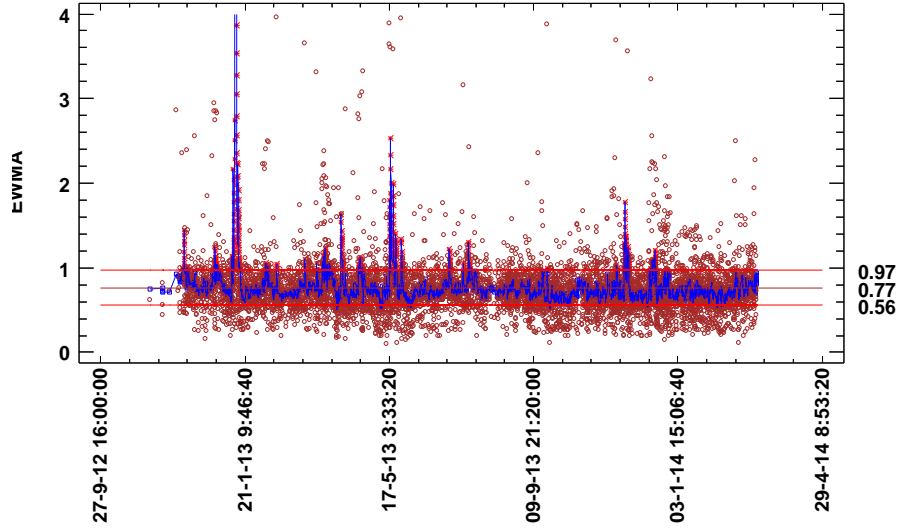
Creatinine	Alkaline picrate-kinetic, IFCC-IDMS Standardized mg/dL					
	Level	Mon	Cum	Level	Mon	Cum
Abbott AEROSET/ARCHITECT (c, i, ci models)						
Mean	1	2.77	2.78	2	6.31	6.30
SD		0.109	0.116		0.139	0.188
CV		3.9	4.2		2.2	3.0
# Points		2918	38205		2812	37799
# Labs		69	146		69	146

Beckman Coulter AU 400/480/600/640/680/2700/5400/5800						
Level	Mon	Cum	Level	Mon	Cum	
Mean	1	2.22	2.21	2	5.53	5.49
SD		0.071	0.086		0.149	0.182
CV		3.2	3.9		2.7	3.3
# Points		1282	15825		1269	15504
# Labs		37	68		37	69

Roche cobas 6000/8000/c 311						
Level	Mon	Cum	Level	Mon	Cum	
Mean	1	2.19	2.18	2	5.37	5.36
SD		0.112	0.129		0.178	0.194
CV		5.1	5.9		3.3	3.6
# Points		2039	27246		1970	26635
# Labs		75	111		72	110

EWMA Uygulamalarımız

Cihaz 1

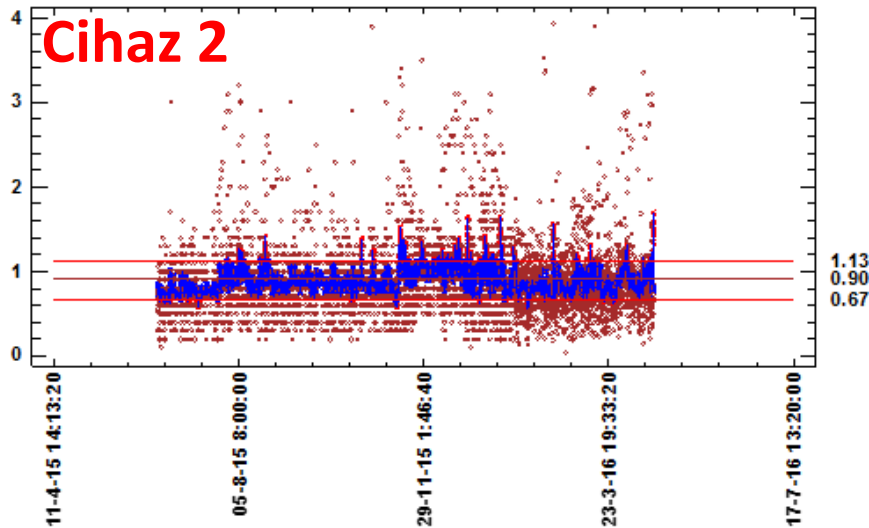


Referans Aralıklar (Erişkin)

0.5-0.9 mg/dl

0.7-1.2 mg/dl

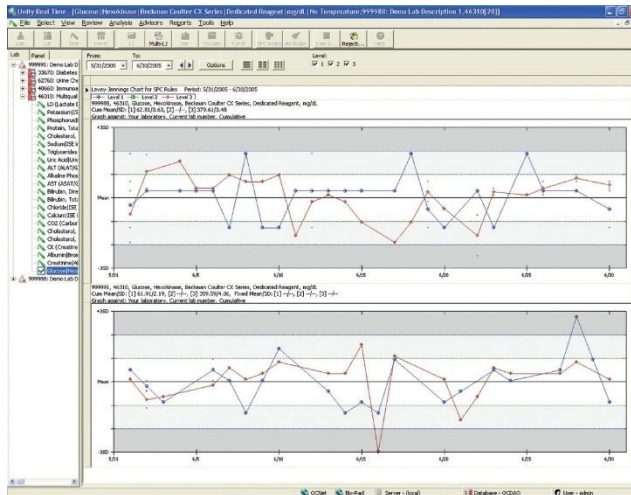
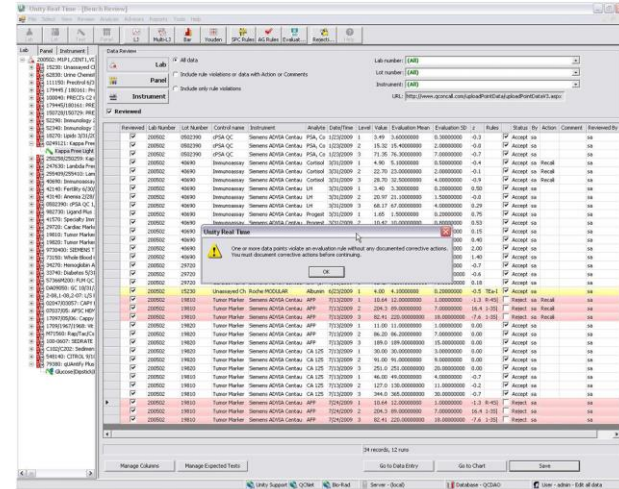
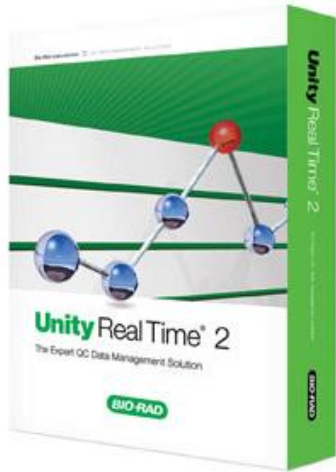
Cihaz 2



0.6-1.0 mg/dl

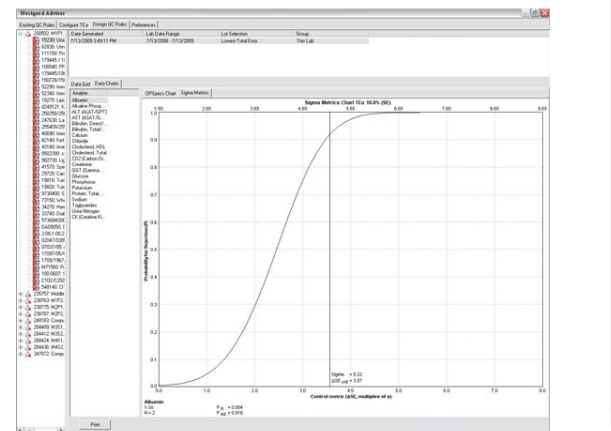
0.8-1.3 mg/dl

Farklı İKK yaklaşımları (1)



Westgard Advisor

Automatic QC Rules Selection Engine



Dashboard

Date	Instrument	Analyte	Lot	Result	Mean	SD	SDI	Rule	Status
12/09/2012 07:58:53	AU640	Sodium (Clin Chem)	442UE	158	158.36	2.4296	-0.15	1:2s	Reject
12/09/2012 07:58:53	AU640	Sodium (Clin Chem)	713UN	148	142.96	2.3377	2.18	1:2s	Reject

Page size: 10 2 items in 1 pages

Analysis Code: All

Date Range: All

Period Ending: 31/05/2012

Combine results

Select Lots: 1 2 3

SDI %DEV

Update Charts Print Charts

Fixed Mean Flag	Serum Lot	Test	Mean Points	Result Points	Both
A	681UN	Albumin (Clin Chem), Bromocresol Green, Olympus AU640, Randox Laboratories Ltd.	Hide (H)	Show (S)	Hide
B	442UE	Albumin (Clin Chem), Bromocresol Green, Olympus AU640, Randox Laboratories Ltd.	Hide (H)	Show (S)	Hide

Period Ending: 01/05/2012

Peer Group: World Group

Cumulative Month

Select Lots: 1 2 3

Update Charts Print Charts

681UN

Show Legend

Glucose (Clin Chem), Glucose Oxidase, Olympus AU640, Randox Laboratories Ltd.

Peer Group	Cumulative
Results	19443 Results 103
Mean	6.34 Mean 6.35
SD	0.28 SD 0.18
CV%	4.37 CV% 0.03
Participants	1924
	SDI 0.03
	CVI 0.01

Data Review

Filter Data by: Rule Violation or Com

Instrument: All

Lot: All

Filter by Date: 7 Days

Start Date: Select Start Date

End Date: Select End Date

Filter

Check All

R	Lot	Instrument	Analyte	Date	Result	Mean	SD	SDI	Rule	Action	Status	Reviewed By
<input checked="" type="checkbox"/>	529UE	Roche 1	ALT (GPT) (Clin Chem)	15/12/2012 10:24:00	45	40	1	5.00	R:4s(F),3:1s F,2:2s F,1:4s F,1	Validated	Alert	RC
<input type="checkbox"/>	713UN	Roche 1	ALT (GPT) (Clin Chem)	15/12/2012 10:24:00	25	20	1	5.00	3:1s F,R:4s(F),2:2s F,1:4s F,1		Alert	
<input type="checkbox"/>	713UN	Daytona 1	Glucose (Clin Chem)	15/12/2012 15:16:00	4	6.5	0.5	-5.00	1:4s F,1:3s F,1:2s F		Alert	

Analit ve Analize göre kalite uygulamaları

Kolesterol

- CLIA sets a criterion for acceptable performance as 10% of the target value (TV) in proficiency testing surveys [6].
- NCEP sets the maximum specifications for method CV at 3.0% and method bias at 3.0% [*].
- NCEP sets a clinical decision interval of 20% based on a desirable cholesterol level of 200 mg/dL or less and an undesirable level of 240 mg/dL or greater, i.e., 40 mg/dL at a level of 200 mg/dL [*].

[*] National Cholesterol Education Program Laboratory Standardization Panel. Current status of blood cholesterol measurements in clinical laboratories in the United States. Clin Chem 1988;34:193-201.

Table 1**Estimates of Analytic Quality for Cholesterol, Calcium, Glucose, and Glycohemoglobin as Determined From National PT Surveys***

PT Program	No. of Laboratories	Group Mean	NTQ (σ)	NMQ (σ)	LMQ (σ)
Cholesterol with $TE_a = 10.0\%$					
AAFP	296	201.0	2.01	2.01	2.54
MLE	577	224.4	2.27	2.38	2.99
AAB	1,498	223.0	2.37	2.68	3.51
API	2,647	221.3	2.28	2.37	3.19
CAP	4,240	198.7	3.57	3.71	4.19
Summary	9,258	210.8	2.88	3.02	3.67
Calcium with $TE_a = 1.0$ mg/dL					
AAFP	164	10.2	2.50	2.35	2.71
MLE	528	10.5	2.44	2.69	3.50
AAB	1,444	11.1	2.78	2.95	3.37
API	2,695	11.1	2.63	2.98	3.45
CAP	4,955	10.4	3.03	3.07	4.30
Summary	9,786	10.7	2.84	3.00	3.86
Glucose with $TE_a = 10.0\%$					
AAFP	245	134.0	1.91	2.64	3.16
MLE	628	106.1	1.75	2.13	2.99
AAB	1,665	106.4	2.22	2.60	3.20
API	3,038	106.6	2.42	2.70	3.24
CAP	5,146	149.6	3.70	4.14	4.88
Summary	10,722	120.5	2.95	3.34	4.00
Glycohemoglobin with $TE_a = 10.0\%$					
AAFP	209	9.30	1.82	2.12	2.76
MLE	342	9.03	1.31	1.15	2.33
AAB	885	8.11	1.53	1.82	2.50
API	1,650	9.27	1.69	1.69	2.35
CAP	1,980	9.30	2.43	2.29	2.82
Summary	5,066	9.06	1.93	1.93	2.57

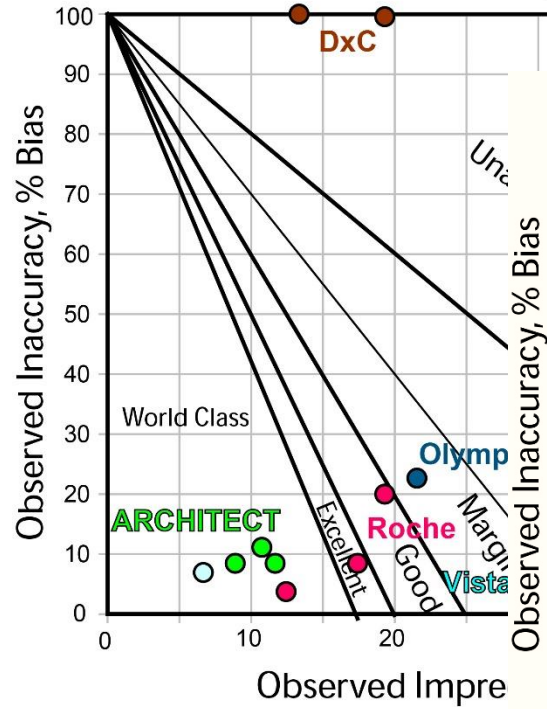
AAB, American Association of Bioanalysts; AAFP, American Academy of Family Physicians; API, American Proficiency Institute; CAP, College of American Pathologists; LMQ, local method quality; MLE, Medical Laboratory Evaluation; NMQ, national method quality; NTQ, national test quality; PT, proficiency testing; TE_a , allowable total errors.

* Presented as σ metrics. The group means for cholesterol, calcium, and glucose are given in conventional units (mg/dL); for glycohemoglobin, as the percentage of hemoglobin.

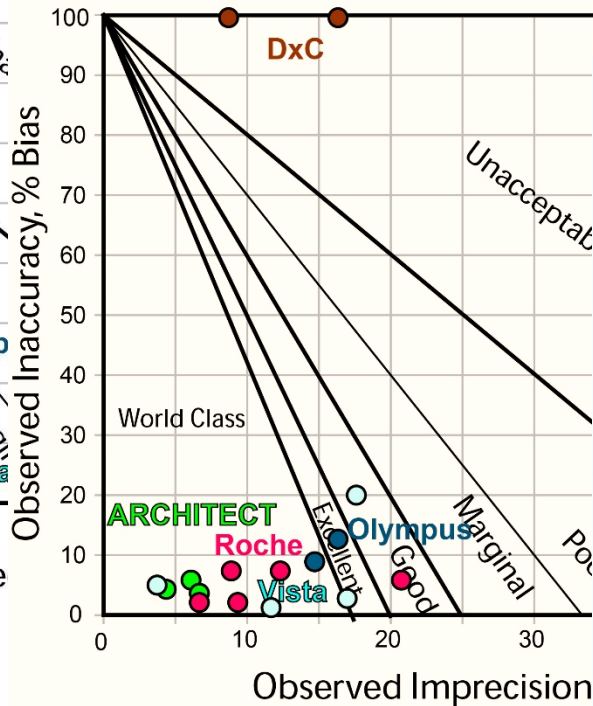
The following are conversion factors for Système International units: cholesterol, multiply by 0.02586 (mmol/L); calcium, multiply by 0.25 (mmol/L); glucose, multiply by 0.05551 (mmol/L). Summary figures, in bold, are weighted averages that account for the relative number of laboratories in the respective PT groups.

Analyte	Acceptance criteria / quality requirements					
	CLIA	Desirable Biologic Goal	RCPA	Rilibak	SEKK	Spanish Minimum Consensus
Potassium	± 0.5 mmol/L	$\pm 5.8\%$	± 0.2 mmol/L ≤ 4.0 mmol/L $\pm 5\%$ > 4.0 mmol/L	$\pm 8\%$	$\pm 8\%$	$\pm 8\%$

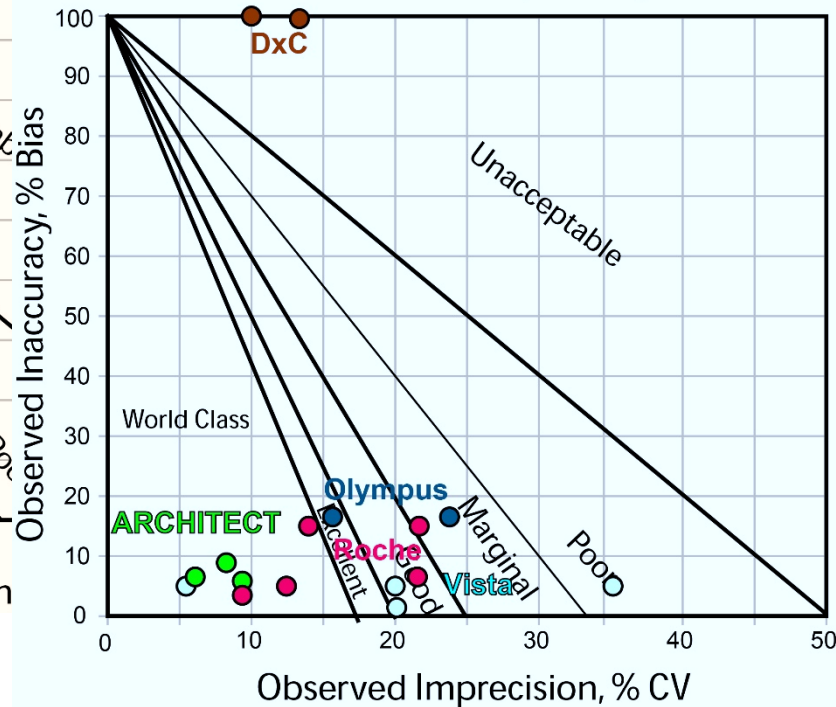
Potassium Performance Comparison, Ricos Goal



Potassium Performance Comparison, CLIA Goal



Potassium Performance Comparison, Rilibak Goal



Quality Control in Coagulation Testing

Semin Thromb Hemost 2008; 34(7): 642-646

Table 2 Quality of Some Coagulation Testing According to the Six Sigma Metrics

	Mean	NTQ (σ)	NMQ (σ)	LMQ (σ)
PT ($TE_A = 15\%$)	16.8	—	1.77	5.35
INR ($TE_A = 20\%$)	1.57	—	2.39	3.52
Fibrinogen ($TE_A = 20\%$)	260.0	1.78	2.01	3.24

Common goals: minimum acceptable of 3 σ , strive for 6 σ .

Source: From Westgard JO, Westgard SA. The quality of laboratory testing today. Am J Clin Pathol 2006;125:343-354.

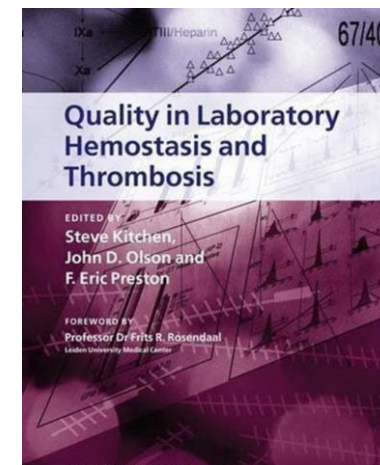


Table 1 The Median and Range of the Long-Term Analytical Coefficient of Variation (LCVa, %), Bias (B, %), and Total Error (TE, %) for Antithrombin, Protein C, and Protein S

Analyte	Laboratories (Number)	LCVa (%)		Bias (%)		Total Error (%)	
		Median	Range	Median	Range	Median	Range
Antithrombin (activity)	136	7.6	2.6-43.8	3.8	0.3-17.1	9.1	3.4-34.3
Protein C (activity)	132	8.6	3.3-33.3	4.4	0.4-27.3	10.0	4.0-53.3
Protein C (antigen)	48	10.8	4.7-33.4	6.8	1.2-14.9	12.4	6.3-35.8
Protein S (activity)	69	17.2	4.3-88.6	12.8	3.1-34.8	24.5	9.9-87.0
Protein S (total antigen)	79	13.4	5.9-52.1	10.7	1.9-40.5	18.5	8.9-48.1
Protein S (free antigen)	65	14.1	5.4-91.8	9.2	3.3-34.3	17.9	9.4-54.9

Source: Modified from Meijer P, Haverkate F, Kluft C. Performance goals for the laboratory testing of antithrombin, protein C and protein S. Thromb Haemost 2006;96:584-589.

Immunoassay

- Immunoassay methods often **have higher CVs** than observed for routine chemistry and hematology tests.
- Laboratory QC practices often involve analyzing **3 or 4 different levels** of controls and sometimes analyzing these controls in duplicate.
- In planning QC for such applications, it is useful to assess the error detection and false rejections characteristics of higher N **multirule QC** procedures and see how they compare with the performance from more common QC procedures having Ns of 2 to 4.

Table 2 Suggested acceptable levels of precision

Method	Acceptable precision (between-batch coefficient of variation, %)
Turbidimetry	3–5
Nephelometry	3–5
ELISA	8–12
Radioimmunoassay	8–12
Radial immunodiffusion	10–20
Rocket electrophoresis	10–20

ELISA, enzyme-linked immunosorbent assay.

1. two consecutive points outside 2 SD;
2. a single point outside 3 SD;
3. five consecutive points either rising or
4. five consecutive points either above or

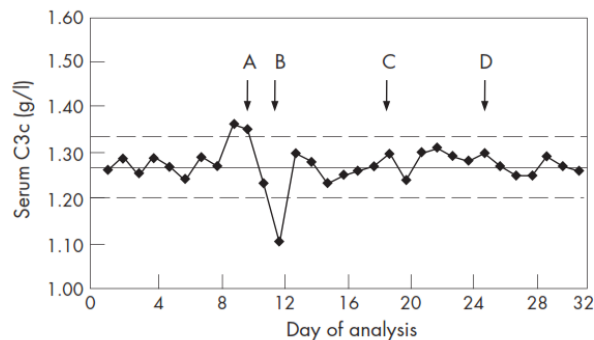


Figure 1 Shewhart chart for serum complement C3c. "Action points" are shown by arrows A–D. These indicate where the assay is potentially out of control (see text) and where remedial action should be considered.

Take-home messages

- The major objective of quality assurance is to improve the quality of results such that uniformity exists both within and between laboratories.
- Monitoring analytical sensitivity is essential to prevent the reporting of false-negative results.
- For quantitative data, Shewhart/Levey–Jennings charts are useful in monitoring precision.
- "Third-party" controls should be included wherever possible.
- The main benefits of internal quality control are realised with early recognition of problems and swift introduction of corrective action.

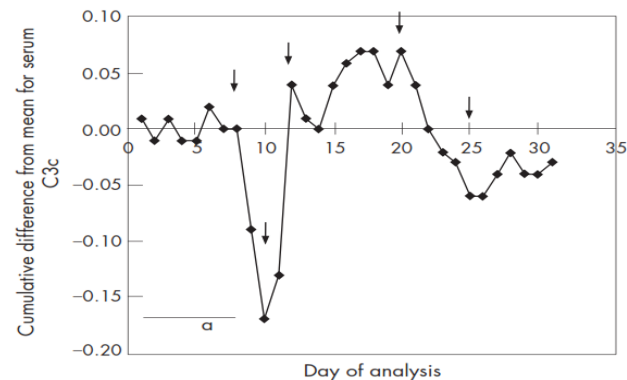


Figure 2 Cusum chart with the same serum complement C3c data as in fig 1. Area "a" shows an accurate assay in good control. Arrows indicate points where a change in accuracy has occurred.

My approach to internal quality control in a clinical immunology laboratory

Tam kan performansları

Assay	Ricos CV%	Ricos Bias%	Ricos TEa%	CLIA TEa%	Spanish Minimum TEa%	Rilibak TEa%
WBC	5.73%	6.05%	15.44%	15%	9.0%	12.0%
RBC	1.6%	1.7%	4.4%	6.0%	4.0%	8.0%
HGB	1.43%	1.84%	4.19%	7.0%	5.0%	6.0%
HCT	1.35%	1.74%	3.97%	6.0%	8.0%	9.0%
MCV	0.7%	1.26%	2.42%		7.0%	
PLT	4.6%	5.9%	13.4%	25.0%	16.0%	
Neutrophils	8.55%	9.25%	23.35%			
Lymphocytes	5.1%	9.19%	17.6%			
Monocytes	8.9%	13.2%	27.9%			
Eosinophils	10.5%	19.8%	37.1%			
Basophils	14.0%	15.4%	38.5%			

Tam Kan Analizi



Analyte	Biologic-Based QC procedure recommendation	CLIA-Based QC procedure recommendation
RBC	1 _{3s} /2of3 _{2s} /R _{4s} /3 _{1s} with N=3	1 _{3s} with N=3
HGB	1 _{3s} /2of3 _{2s} /R _{4s} /3 _{1s} with N=6	1 _{3.5s} with N=3
HCT	1 _{3s} /2of3 _{2s} /R _{4s} /3 _{1s} /6 _x with N=6	1 _{2.5s} with N=3
PLT	1 _{3s} /2of3 _{2s} /R _{4s} /3 _{1s} /6 _x with N=6	1 _{3.5s} with N=3
WBC	1 _{3.5s} with N=3	1 _{3.5s} with N=3
%Neutrophil	1 _{3.5s} with N=3	---
%Lymphocyte	1 _{3s} /2of3 _{2s} /R _{4s} /3 _{1s} /6 _x with N=6	---
%Monocyte	1 _{3s} /2of3 _{2s} /R _{4s} /3 _{1s} /6 _x with N=6	---
%Eosinophile	1 _{3s} /2of3 _{2s} /R _{4s} /3 _{1s} with N=3	---
%Basophile	1 _{3.5s} with N=3	---

İKK sınırlılıkları

- **Commutability**
- **Materyal farklılıkları**
- **Stabilite**
- **Homojenite**
- **Değerlerinin klinik durumlarla uyumu**
- **Eş grup değerlendirme problemleri**
- **Maliyetleri (Unassayed daha uygun)**
- **Bulunabilirlikleri**



INTERNATIONAL
STANDARD

ISO
13528

First edition
2005-09-01

Statistical methods for use in proficiency
testing by interlaboratory comparisons



Kalite Kontrol materyalleri birbirinden farklıdır



Review

Specimen materials, target values and commutability for external quality assessment (proficiency testing) schemes

W. Greg Miller*

Department of Pathology, Virginia Commonwealth University, P.O. Box 980286, Richmond, VA 23298-0286, USA

Received 28 June 2002; received in revised form 2 October 2002; accepted 8 October 2002

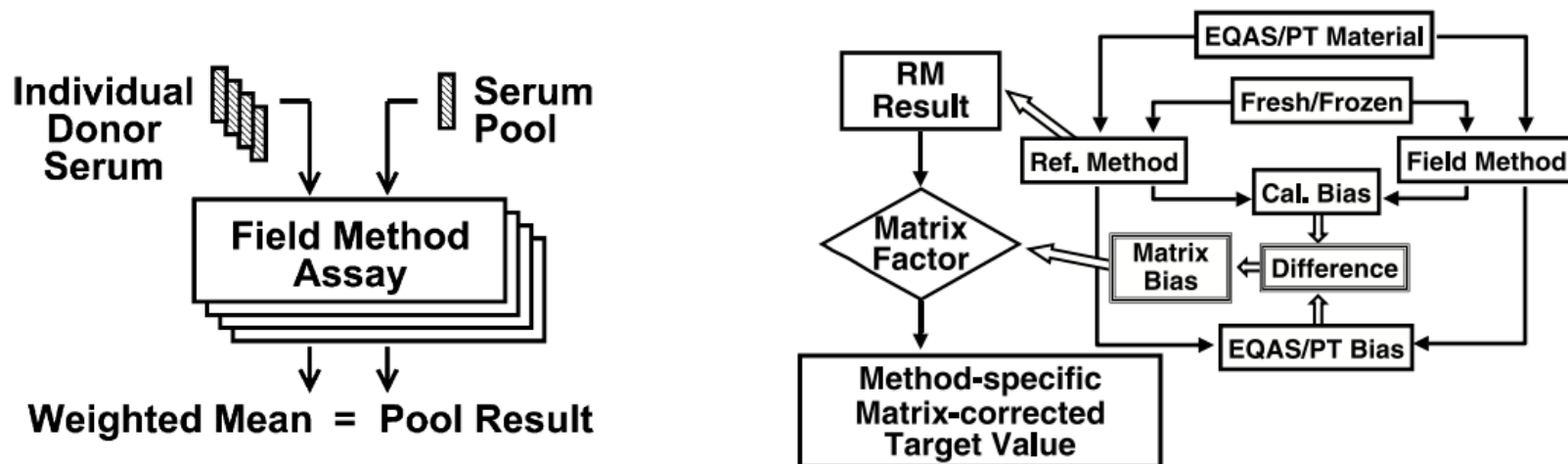


Table 1
Examples of method-specific matrix-corrected target values for cholesterol^a

Reference method value = 4.40 mmol/l

Method	PT material result (mmol/l)	Calibration bias from FF ^b result (%)	Matrix bias (%)	Matrix-corrected target value ^c (mmol/l)
Hitachi/Roche	4.23	0.3	-4.2	4.22 ± 0.02
Dimension	3.99	1.2	-10.5	3.94 ± 0.02
Beckman	4.51	3.1	-0.5	4.38 ± 0.02
Vitros	4.35	-2.8	1.8	4.48 ± 0.02

^a Adapted from Ross et al. [5] for specimen C-02 in the 1994 College of American Pathologists Comprehensive Chemistry Survey.

^b FF is a fresh-frozen unadulterated off-the-clot pooled serum specimen.

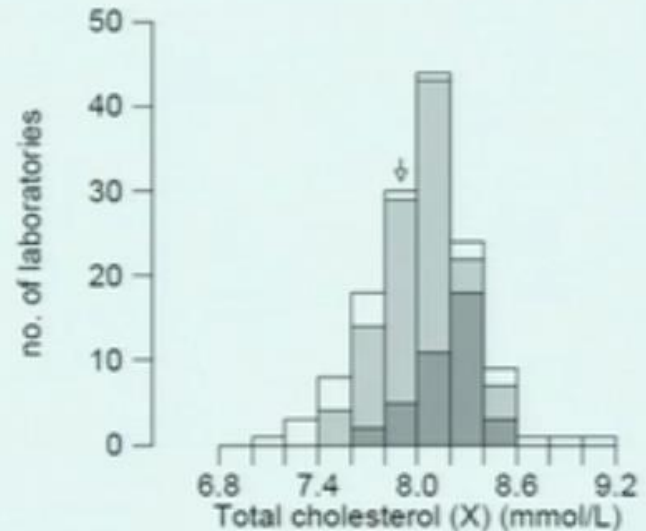
^c + 95% confidence interval

November 1999

Preparation and Validation of Commutable Frozen Human Serum Pools as Secondary Reference Materials for Cholesterol Measurement Procedures; Approved Guideline

Total cholesterol - fresh single donor serum

Specimen : 115D	n	Mean	SD	CV(%)
All methods	131	8.04	0.27	3.3
Dry slide	12	7.53	0.24	3.1
OCD (J&J) slides [1JJ]	12	7.53	0.24	3.1
Cholesterol oxidase	119	8.09	0.23	2.8
Abbott reagents [2AB]	27	8.04	0.07	0.9
Beckman reagents [2BK]	11	8.12	0.11	1.3
Dade Behring reagents [2BE]	3	7.83		
Olympus reagents [2OL]	19	8.24	0.21	2.5
Roche reagents [2BO]	39	8.22	0.17	2.1
Siemens (Bayer) reagents [2TE]	20	7.78	0.14	1.8
Point of care	9	8.49	0.43	5.1
Cholestech	9	8.49	0.43	5.1



Reference method value **8.53** mmol/L

		Analyser on y axis						
		Material	E170	AxSYM	OCD	Architect	Beckman	Immulite
Analyser on x-axis	Centaur	Patients	0.907	0.924	0.740	0.732	0.855	0.764
	Centaur	QAP	0.875	0.929	0.907	0.776	0.800	0.993
	Centaur	Liquicheck	0.916	0.858	0.958	0.762	0.967	1.139
	Centaur	Lyphocheck	0.939	0.986	1.012	0.734	0.872	1.228
	E170	Patients		1.015	0.823	0.805	0.940	0.839
	E170	QAP		1.061	1.038	0.888	0.911	1.134
	E170	Liquicheck		0.939	1.043	0.795	1.054	1.240
	E170	Lyphocheck		1.049	1.077	0.782	0.928	1.306
	AxSYM	Patients			0.796	0.791	0.921	0.821
	AxSYM	QAP			0.976	0.835	0.861	1.068
	AxSYM	Liquicheck			1.051	0.567	1.068	1.245
	AxSYM	Lyphocheck			1.025	0.744	0.884	1.245
	OCD	Patients				0.970	1.135	1.015
	OCD	QAP				0.855	0.876	1.091
	OCD	Liquicheck				1.270	1.006	1.191
	OCD	Lyphocheck				0.726	0.862	1.214
	Architect	Patients					1.165	1.038
	Architect	QAP					1.027	1.278
	Architect	Liquicheck					0.923	0.859
	Architect	Lyphocheck					1.187	1.670
Beckman	Patients						0.892	
Beckman	QAP						1.233	
Beckman	Liquicheck						1.183	
Beckman	Lyphocheck						1.408	

Slopes for each material in each set of analyser pairs.

TSH için

Stabilite için örnek

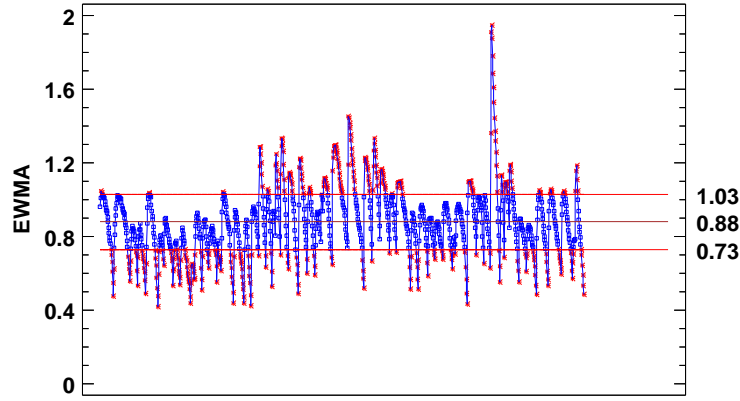
Table 4 Percentage changes in concentration of analytes at the end of 7 months

Tests	At 2–8 °C (%)	At –20 °C (%)	RT (%)
Glu	+2	3	–43
BUN	0	0	–18
Creat	–2	–2	–56
AST	–10	0	47
ALT	+11	8	55
ALP	–1	4	12
TB	+4	3	–7
TP	–1	1	4
Alb	–1	0	–1

**İç kalite kontrol sonuçlarındaki sınırlı
oynamalar hasta sonuçlarını etkiliyor
mu?**

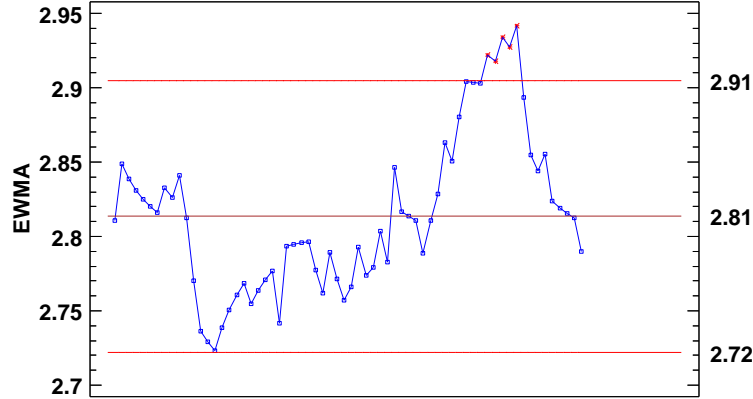
Cihaz 1

HASTA SONUÇLARI

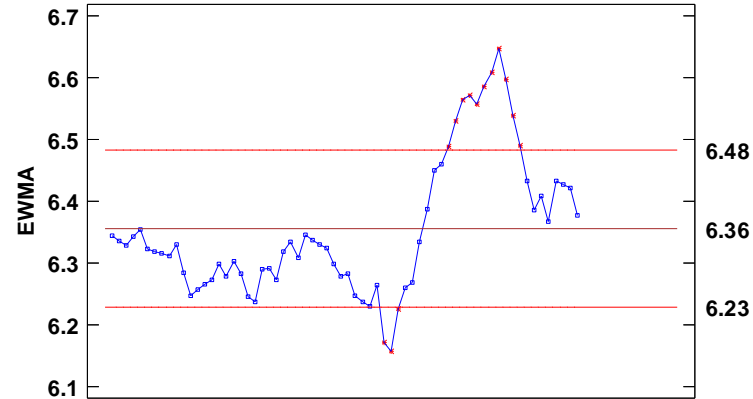


Cihaz 2

Düzye 1 Kontrol



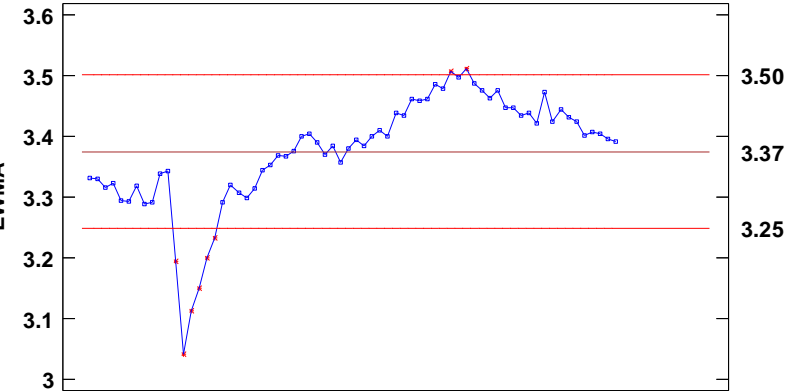
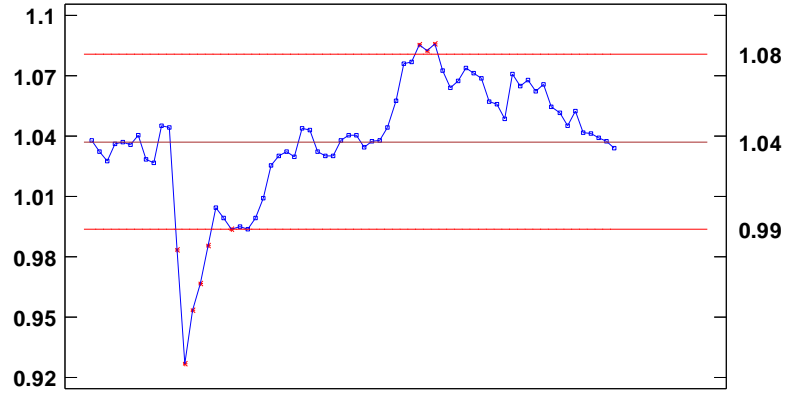
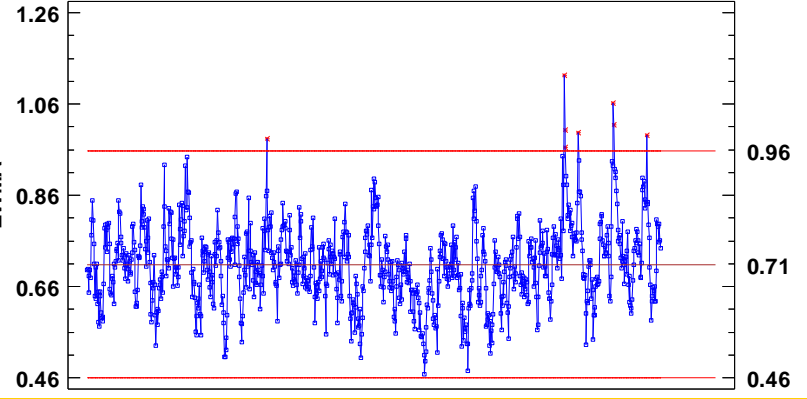
Düzye 2 Kontrol



EWMA

EWMA

EWMA



Sonuç

- **LBYS** en kritik ekipmanınız.
- Standardizasyon ve **harmonizasyon** çalışmalarının güncel olarak takip edilmesi
- Kullanılan metoda **ait üreticilerden gerekli bilgilerin alınması** ve değerlendirilmesi
- Analite, metoda, klinik ihtiyaca ve laboratuvarın yapısına **uygun kalite indikatörlerinin seçilerek süreç takip optimizasyon**
- Analitik ihtiyacın belirlenmesi (?)
- Ulusal bir KK programına ihtiyacımız var
- İhtiyaca ve analite uygun riski minimize eden kalite kontrol uyulması
- Alternatif kalite kontrol uygulamalarında bilgi sahibi olunmalı. Hasta sonuçlarından KK uygulamalarına ağırlık verilmeli



**Bilgilerinden yararlandığım ve verilerini
kullandığım bütün bilim insanlarına
teşekkür ederim.**